Introduction

The Province of British Columbia has declared its commitment to access to education for all students with accessibility challenges. Through the development of policy, procedures and the implementation of programs, the Province has addressed student needs at public educational institutions through financial assistance, assistive services and equipment, targeted and centralized institution support programs intended to enable access to learning opportunities.

Programs and services for students with accessibility challenges have grown and improved over the past decades. The objective of the Ministry of Advanced Education and Skills Training (AEST) is to ensure that students with “permanent disabilities” as defined in the Canada Student Financial Assistance Regulations are appropriately represented in the post-secondary population, receive barrier free access to education and acquire the skills and training necessary to transition to the labour market.

The Resource Directory of Accessibility Programs and Services has been developed in consultation with the Accessibility Services Articulation Committee and is updated on an annual basis. The document is intended to provide information on Accessibility Programs and Support Service contacts for potential students, counselors, support networks, families, and referral agencies.

The Directory is organized alphabetically by institution, with separate listings of services and programs. Any revisions for the Resource Directory should be forwarded to:

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Senior Policy Analyst, Targeted Learners Unit  
StudentAid BC  
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Support Services for Students with Accessibility Challenges
Public Post-Secondary Institutions

The Accessibility Services or Resource Centre is the contact area at post-secondary institutions for students identifying as having a disability and seeking Accessibility Support Services. The Accessibility office provides learning and environmental services and supports to student with accessibility challenges and liaises with the student, faculty and other campus offices in a manner that is supportive of the students’ educational needs.

The office also collaborates with AEST and external service providers as needed to support students with accessibility challenges. All services and accommodations are assigned based on assessment information provided by qualified assessors and the student outlining the nature and extent of their accessibility challenge and the functional impact it may have in an educational environment. Students are advised to access DSS at their respective institution Accessibility Centre two to four months before starting classes to allow for accommodation planning and preparation.

The following is a general process for the provision of services and supports supporting accessibility. Students are encouraged to contact the Accessibility Office at their respective post-secondary institution before the beginning of classes. Accessibility supports may be delivered directly through the Accessibility Office or a student may be directed to the appropriate area of responsibility.

Introductory Meeting

Purpose/Outcomes

- To acquire information relevant to assessing educational access needs
- Opportunity for the student and Accessibility Centre staff to build relationship
- Accessibility Centre staff can discuss procedures with student
- Opportunity for the student to articulate their needs
- Discuss disability as it relates to educational and physical access
• Discuss and acquire documentation (all Colleges and Universities have documentation requirement guidelines)
• Review historical information
• Begin problem solving and planning for supports and services
• Make referrals as needed
• Aid in the acquisition of financial assistance
• Acquire written consents as needed
• Determine appropriate accommodations: decisions are based on documentation, student reported need, historical information, essential requirements of the course or program, Institutional Accommodation Policy
• The appropriate level of accommodation is provided to ensure any barriers to education are reduced as much as possible.

Environmental Accommodations

_____________________________________________________________________________________

Physical

_____________________________________________________________________________________

• On campus technological supports
• Room changes
• Ergonomic seating
• Accessible tables and chairs
• Braille/Tactile signage
• Consultation on parking and facility services
• Technology and equipment supports
• Room acoustics

_____________________________________________________________________________________

Attitudinal

_____________________________________________________________________________________

• Provide a welcoming and accessible environment consistent with institution policy
• Provide information on institution accessibility, awareness and accommodation policy
Learning Accommodations

**Academic**

- Assistance with college entry
- Priority/early registrations
- Accommodated placements testing
- Funding supports: external and internal funding sources,
- Accessible education resource material provision
- Tutoring and academic counseling: internal and external resources
- Communication access services: Interpreting, Typewell, Captioning
- Transitioning planning/supports: Accessibility Centre coordinators assist students with entrance and exit transitions.
- Consult with appropriate institution departments on
  - Course substitutions
  - Withdrawals
  - Standing deferrals
  - Practicum field placements
- Reduced course load

**Classroom**

- Note taker
- Priority seating
- Recorded Lectures
- Scribe
- Interpreter/Captioner
- Attendant services
- Adaptive furniture
• Educational accommodations (computer, spell check, calculator)

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Exam

• Support students on accommodations associated with exams, including:
  o Extra time
  o Oral and / or Reader
  o Scribe
  o Technology aides
  o Separate Space
  o Equation / Formula sheet
  o One exam per day
  o Split exam
Financial Assistance and Equipment/Services

Several funding programs have been established to ease the financial cost to the student of accessibility accommodations. This section summarizes these programs. For more detail please refer to: Assistive Technology BC www.at-bc.ca and Ministry of Advanced Education, and Skills Training www.StudentAidBC.ca

BC Access Grant for Students with a Permanent Disability (BCAG-PD)

**Amount:** Will replace up to $1,560 per annum of BCSL funding with this non-repayable grant.

**Eligibility:** Verified permanent disability and demonstrated financial need through application for a student loan.

**Application:** Appendix 8 Form (one time)

BC Supplementary Bursary for Students with Permanent Disabilities (SBSD)

**Amount:** Up to $400 per annum for Part-Time Students enrolled in a course load of 20-39 percent. Up to $800 per annum for Full-Time Students enrolled in a course load of 40 percent or greater.

**Eligibility:** Verified permanent disability and demonstrated financial need through application for a student loan

**Application:** Appendix 8 Form (one time)

Canada Student Grant for Students with Permanent Disabilities (CSG-PD)

**Amount:** $4,000 per annum

**Eligibility:** Verified permanent disability and demonstrated financial need through application for a student loan.

**Application:** Appendix 8 Form (one time)

BC Access Grant for Deaf Students (BCAG-DS)

**Amount:** Up to $30,000 per annum

**Eligibility:** Have a level of hearing loss that meets the definition of permanent disability as defined by CSFAR, be attending a StudentAid BC designated institution (Gallaudet University or the Rochester Institute of Technology) in a program where the curriculum is delivered
primarily in American Sign Language, and be enrolled in full-time course load (60 percent or greater).

**Application:** Appendix 8 Form with supporting medical documentation six weeks before the study period end date (one time)

**Learning Disability Assessment Bursary (LDAB)**

**Amount:** Up to $1,800 towards a psycho-educational assessment

**Eligibility:** Eligible for StudentAid BC funding, in a post-secondary program, and recommended by the disability coordinator.

**Application:** Learning Disability Assessment Bursary Application Form

**Disability Coordinator Involvement:** Administers the program

**Canada Student Grant for Services and Equipment for Students with Permanent Disabilities (CSG-PDSE)**

**Amount:** Up to $20,000 per annum

**Eligibility:** Verified permanent disability and demonstrated financial need through application for a student loan.

**Application:** Appendix 8 Form

**Disability Coordinator Involvement:** Requires signature and completion of applicable section of Appendix 8. Disability Coordinators encourage to be involved in the Technology Assessment Plan process with AT-BC

**Learning Disability Assessment Reimbursement (part of CSG-PDSE)**

**Amount:** 100% of the cost to a maximum of $3,500 which is included in the maximum entitlement of $20,000

**Eligibility:** Verified Learning Disability using appropriate criteria in the most up-to-date Diagnostic and Statistical Manual

**Application:** Appendix 8 Form

**Special Documentation Requirements:** Attachment of LD report and findings

**Disability Coordinator Involvement:** Explaining program. May need to provide a letter explaining services received by the student.
Assistance Program for Students with Permanent Disabilities (APSD)

**Amount:** Up to $10,000 per annum ($12,000 if attendant care required)

**Eligibility:** Verified permanent disability, demonstrated financial need, and enrolled in Adult Basic Education (ABE) courses and are therefore not eligible for CSG-PDSE or enrolled in a post-secondary level program and have exhausted CSG-PDSE funding.

**Application:** Appendix 8 (Disability Program Application Form) for post-secondary programs and the APSD Application Form for non post-secondary programs.

**Special Documentation Requirements:** Medial Documentation (if non post-secondary)

**Disability Coordinator Involvement:** Administers APSD program
Academic Communication Equity – B.C. (ACE-BC)

Address: British Columbia Institute of Technology
3700 Willingdon Ave., Burnaby, BC V5G 3H2

Website: https://ace-bc.ca/

Contact Person(s): Deloris “Piper” Piper, Coordinator
Phone: 604-432-8301
E-Mail: dpiper4@bcit.ca

Academic Communication Equity (ACE) is funded by AEST and housed at the British Columbia Institute of Technology (BCIT). The program’s mandate is to promote public post-secondary education that is accessible for students who are Deaf, Hard of Hearing or Deaf-Blind and attending, or planning to attend college or university in British Columbia (BC). Supports are provided to disability coordinators, administrators, staff, and service providers working in post-secondary institutions across BC. The program also offers resources such as online transition information for students who want to explore service options in post-secondary. ACE offers:

- Consultation related to accommodation planning
- Resources on hearing loss and disability access
- Job descriptions for service providers
- Services such as the Post-Secondary Interpreting Screen and Employment Registry (Jobsline)
- Workshops on accommodation planning, managing human resource issues, skill building for interpreters and transcribers, and strategies that promote equitable campus/institutional access.
ATBC Program (Assistive Technology-BC)

Address: Assistive Technology - BC
#108 - 1750 W. 75th Avenue
Vancouver, BC
Canada, V6P 6G2

Website: http://www.at-bc.ca/

Phone: (604) 264-8295
Fax/TTY: (604) 263-2267

General e-mail: info@at-bc.ca

ATBC recognizes that disability reflects diverse characteristics and experiences integral to society. To that end, ATBC collaborates with persons with disabilities and members of the learning and working environments in which they interact, to create usable, equitable, inclusive and sustainable environments through the use of assistive technology.

Technology resources include:

- Technology assessment,
- Consultation
- Provision of assistive technology
- Training and tip sheets on the use of assistive technology
- Repair and trouble-shooting support, and evaluation of new technologies.

Technology Programs Managed by AT-BC includes:

➢ Canada Student Grant for Services and Equipment for Persons with Permanent Disabilities (CSG-PDSE)

This grant is designed to help students overcome barriers to access to education. Eligible students may apply to receive a non-repayable Grant (for up to $20,000 per program year) for assistive technology to help access public or private post-secondary institutions. Referral source: Post-secondary Institution Accessibility Coordinator or advisor.
➢ **Program for Institutional Loans of Adaptive Technology (PILAT)**

The PILAT program is designed to support public post-secondary institutions in meeting their duty to accommodate students with accessibility challenges through the provision of supplementary assistive technology resources. The program supplements existing institutional resources as extraordinary issues arise through the provision of assistive technology support, training on the use of assistive technology to institutional staff, and bulk pricing for institutional purchases.

➢ **Public Post-Secondary Loan Service (PPL)**

The PPL program is designed to provide for the loan of assistive equipment to students with disabilities in post-secondary who are not able to access other existing support programs (CSG-PDSE or APSD).
Center for Accessible Post-Secondary Education Resources (CAPER-BC)

Address: Langara College
100 West 49th Avenue
Vancouver, BC
Canada, V5Y 2Z6

Website: [http://caperbc.ca/](http://caperbc.ca/)

Phone: In Vancouver: 604-323-5639
Toll-free in B.C.: 1-855-729-2457

Fax: 604-323-5544

General e-mail: caperbc@langara.ca

CAPER-BC is a provincial agency, located at Langara College and funded by AEST to provide information support to post-secondary students with print accessibility challenges who require this service and have been assessed for eligibility.

CAPER-BC provides alternate format learning materials for students at mandated public post secondary institutions who cannot access conventional print materials. Support activities include:

- Processing requests for alternate formats;
- Producing accessible formats of learning and teaching materials;
- Loaning alternate formats from CAPER-BC and partner collections through resource acquisition and sharing;
- Researching and coordinating new technology and product evaluations and implementing efficiency tools;
- Providing information and advisory services for student assignments, research, teaching, and learning through the use of alternate formats and assistive technology; and
- Training students and staff in the use of alternate formats.
The most common request to CAPER-BC is for course text materials to be converted into a different format for access purposes.
### Appendix I: Accessibility Resources by Institution

#### British Columbia Institute of Technology

**SERVICES:** Accessibility Services  
[http://www.bcit.ca/accessibility/](http://www.bcit.ca/accessibility/)

**PROGRAMS:** N/A

**ADDRESS:**
- **Burnaby Campus (DRC located at Burnaby Campus)**  
  SW1 Room 2360  
  3700 Willingdon Avenue  
  Burnaby, BC V5G 3H2  
  Tel: 604-451-6963 Fax: 604-432-8839

- **Downtown Campus**  
  555 Seymour Street  
  Vancouver, BC V6B 3H6

- **Annacis Island Campus**  
  1608 Cliveden Ave  
  Delta, BC V3M 6M2

- **Marine Campus**  
  265 West Esplanade  
  North Vancouver, BC V7M 1A5

- **Aerospace Technology Campus**  
  3800 Cessna Drive  
  Richmond, BC V7B 0A1

**PHONE:** Burnaby Campus Main Switchboard  
Telephone: 604-434-5734  
Toll Free: 1-866-434-1610

**WEB:** [http://www.bcit.ca/](http://www.bcit.ca/)

**TTY/TDD:** 604-432-8954

#### Camosun College

**SERVICES:** Centre for Accessible Learning Services  
[http://camosun.ca/services/accessible-learning/](http://camosun.ca/services/accessible-learning/)

**PROGRAMS:** Employment Training and Preparation
https://camosun.ca/programs-courses/find-program/employment-preparation-certificate

ADDRESS:

Lansdowne Campus: Centre for Accessible Learning
Library Learning Commons – Rm 152
3100 Foul Bay Road
Victoria, BC V8P 5J2
250-370-3312

Interurban Campus: Centre for Accessible Learning
Campus Centre Bldg.
4461 Interurban Road
Victoria, BC V9E 2C1
250-370-4049

Interurban Campus: ETP Programs
4461 Interurban Road
Victoria, BC V9E 2C1
250-370-4941 or 250-370-3845
Fax: 250-370-3750 attn. Jody Isaac, ETP Department

PHONE: Main Switchboard 250-370-3000
Toll Free: 1-877-554-7555
WEB: http://camosun.ca/
TTY/TDD: Interurban Campus: 250-370-4051
Lansdowne Campus: 250-370-3311

**Capilano University**

SERVICES: Accessibility Services
http://www.capilanou.ca/services/accessibility.html

PROGRAMS: Education & Employment Access
https://www.capilanou.ca/programs--courses/program-profiles/education-and-employment-access-certificate/
Educational & Employment Access
Employment and Access Program
https://www.capilanou.ca/access/Education-Employment/

ADDRESS:

**North Vancouver Campus**
2055 Purcell Way
North Vancouver, BC V7J 3H5
Telephone: 604-986-1911
Fax: 604-984-4985

**Sunshine Coast Campus**
P.O Box 1609
5627 Inlet Avenue
Sechelt, BC V0N 3A0
Telephone: 604-885-9310 or Toll Free: 604-986-1911 ext 5900
Fax: 604-885-9350

PHONE: University Switchboard
604-986-1911

WEB: http://www.capilanou.ca

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**Coast Mountain College**

SERVICES: Accessibility Services
www.coastmountaincollege.ca/student-services/accessibility-services

PROGRAMS: Link to Employment and Academic Pathways (LEAP)
www.coastmountaincollege.ca/about-cmtn/department-contacts/LEAP

ADDRESS:

**Hazelton Campus**
4815 Swannell Drive
Box 338 Hazelton, BC V0J 1Y0
Telephone: 250-842-5291

**Prince Rupert Campus**
353 5th Street
Prince Rupert, BC V8J 3L6
Telephone: 250-624-6054

**Smithers Campus**
3966 2nd Avenue
Box 3606
Smithers, BC V0J 2N0
Telephone: 250-847-4461

Terrace Campus
5331 McConnell Ave
Terrace, BC V8G 4X2
Telephone: 250-635-6511
PHONE: 1-877-277-2288
WEB: www.coastmountaincollege.ca

College of New Caledonia
SERVICES: Accessibility Services
http://www.cnc.bc.ca

ADDRESS:
Prince George Campus
3330-22nd Avenue
Prince George, BC V2N 1P8
Telephone: 250-562-2131 or Toll Free: 1-800-371-8111

Lakes District Campus
P.O Box 5000
Burns Lake, BC V0J 1E0
Telephone: 250-692-1715 or Toll Free: 1-866-692-1943

Mackenzie Campus
P.O Box 2110
Mackenzie, BC V0J 2C0
Telephone: 250-997-7200 or Toll Free: 1-877-997-4333

Nechako Campus
195 1st St. East
Vanderhoof, BC V0J 3A2
Telephone: 250-567-3200

Quesnel Campus
100 Campus Way
Quesnel, BC V2J 7K1
Telephone: 250-991-7500 or Toll Free: 1-866-680-7550
PHONE: 1-800-371-8111
EMAIL: access@cnc.bc.ca
WEB: http://www.cnc.bc.ca/

**College of the Rockies**

SERVICES: Accessibility Services
http://www.cotr.bc.ca/accessibility/

PROGRAMS: Education and Skills for Employment
http://www.cotr.bc.ca/transitions/

ADDRESS:

*Cranbrook Campus*
2700 College Way, Box 8500
Cranbrook, BC V1C 5L7
Telephone: 250-489-8243

*Creston Campus*
301-16th Avenue, PO Box 1978
Creston, BC V0B 1G0
Telephone: 250-428-5332

*Fernie Campus*
342-3rd Avenue, P.O Box 1770
Fernie, BC V0B 1M0
Telephone: 250-423-4691 or Toll Free: 1-866-423-4691

*Golden Campus*
1305 South 9th Street, PO Box 376
Golden, BC V0A 1H0
Telephone: 250-344-5901

*Invermere Campus*
RR #4, #2-1535 14th Street
Invermere, BC V0A 1K4
Kimberley Campus
1850 Warren Avenue
Kimberley, BC V1A 1S1
Telephone: 250-427-7116

PHONE: Toll Free: 1-877-489-2687
WEB: http://www.cotr.bc.ca/

Douglas College
SERVICES: Accessibility Services
http://www.douglas.bc.ca/services/centre-for-disabilities.html

PROGRAMS
Consumer and Job Preparation
http://www.douglas.bc.ca/calendar/programs/pconjobp.html
Career and Employment Preparation
http://www.douglas.bc.ca/calendar/programs/pcepad.html
Basic Occupational Education
http://www.douglas.bc.ca/calendar/programs/pboe.html
Light Warehouse Training Program
http://www.douglas.bc.ca/programs/basic-occupational-education/lightwarehouse.html
Customer Service and Cashier Training Program
http://www.douglas.bc.ca/programs/basic-occupational-education/customer.html

ADDRESS:
Douglas College
P.O Box 2503
New Westminster, BC V3L 5B2

New Westminster Campus
700 Royal Avenue
New Westminster, BC V3M 5Z5

David Lam Campus
1250 Pinetree Way
Coquitlam, BC V3B 7X3

PHONE: Main Switchboard
Telephone: 604-527-5400

WEB: http://www.douglas.bc.ca/home.html

Emily Carr University of Art + Design

SERVICES: Accessibility Services
https://www.connect.ecuad.ca/studentservices/accessibility

PROGRAMS: N/A

ADDRESS: 520 East 1st Avenue
Vancouver, BC V5T 0H2
Telephone: 604-844-3800

PHONE: Toll Free: 1-800-832-7788

WEB: http://www.ecuad.ca/

Justice Institute of British Columbia

SERVICES: Student Services
http://www.jibc.ca/student-services/student-support

PROGRAMS: N/A

ADDRESS: 715 McBride Boulevard, Room CL201
New Westminster BC, V3L 5T4

PHONE: Telephone: 604-528-5884

WEB: http://www.jibc.ca/

TTY/TDD: Telus Relay Service (TTY: 711/ Voice: 1-800-855-0511)

Kwantlen Polytechnic University

SERVICES: Accessibility Services
http://www.kpu.ca/access

PROGRAMS: Access Program for People with Disabilities
http://www.kpu.ca/aca/appd

ADDRESS:
Surrey Campus
12666 72nd Ave
Surrey, BC V3W 2M8

Civic Plaza Campus
13485 Central Avenue
Surrey, BC V3T 0K2

Richmond Campus
8771 Lansdowne Road
Richmond, BC V6X 3V8

Cloverdale Campus
5500 180 Street
Cloverdale, BC V3S 4K5

Langley Campus
20901 Langley Bypass
Langley, BC V3A 8G9

PHONE: Main Switchboard
604-599-2828
WEB: www.kpu.ca
TTY/TDD: Telus Relay Service (TTY: 711/ Voice: 1-800-855-0511)

Langara College
SERVICES: Accessibility Services
www.langara.ca/accessibility-services
PROGRAMS: N/A
ADDRESS: 100 West 49th Avenue
Vancouver, BC V5Y 2Z6
PHONE: Telephone: 604-323-5509
GENERAL EMAIL: accessibilityservices@langara.ca
WEB: http://www.langara.ca

Nicola Valley Institute of Technology
SERVICES: Services for Students with Disabilities
http://www.nvit.ca/financialaidservicesforstudentswithdisabilities.html

Anna Brown
Telephone: 250-378-3361

PROGRAMS: N/A
ADDRESS:

**Merritt Campus**
4155 Belshaw Street
Merritt, BC V1K 1R1
Telephone: 1-250-378-3300

**Vancouver Campus**
200-4355 Mathissi Place
Burnaby, BC V5G 4S8
Telephone: 604-602-9555

PHONE: 1-877-682-3300
WEB: http://www.nvit.ca/

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**North Island College**

SERVICES: Department of Accessible Learning Services
https://www.nic.bc.ca/student-services/accessible-learning-services/

PROGRAMS: Employment Transition Program
https://calendar.nic.bc.ca/preview_program.php?catoid=3&poid=330

ETGrounds & Custodial Program:
https://calendar.nic.bc.ca/preview_program.php?catoid=3&poid=632

ADDRESS:

**Comox Valley Campus**
2300 Ryan Road
Courtenay, BC V9N 8N6
Telephone: 250-334-5000

**Campbell River Campus**
1685 South Dogwood Street
Campbell River, BC V9W 8C1
Telephone: 250-923-9700

Mixalakwila Campus
#140 - 8950 Granville Street
Box 901
Port Hardy, BC V0N 2P0

Port Alberni Campus
3699 Roger Street
Port Alberni, BC V9Y 8E3
Telephone: 250-724-8711

PHONE: Toll Free: 1-800-715-0914
WEB: http://www.nic.bc.ca/

Northern Lights College
SERVICES: Access Services
PROGRAMS: Career and College Preparation Program
ADDRESS:

Atlin Campus
Box 29
Atlin, BC V0W 1A0
Telephone: 250-651-7762

Chetwynd Campus
Box 1180
Chetwynd, BC V0C 1J0
Telephone: 250-788-2248

Dawson Creek Campus
11401 8th Street
Dawson Creek BC V1G 4G2
Telephone: 250-782-5251

Dease Lake Campus
Lot 10 Commercial Drive, Box 220
Dease Lake, BC V0C 1L0
Telephone: 250-771-5500

**Fort Nelson Campus**

Box 860  
5201 Simpson Trail  
Fort Nelson, BC V0C 1R0  
Telephone: 250-774-2741

**Fort St. John**

Box 1000,  
9820-120 Avenue,  
Fort St. John, BC V1J 6K1  
Telephone: 250-785-6981

**Tumbler Ridge Campus**

180 Southgate  
Tumbler Ridge, BC V0C 2W0  
Telephone: 250-242-5591

PHONE: 1-866-463-6652  
WEB: [www.nlc.bc.ca](http://www.nlc.bc.ca)  
TTY/TDD: Telus Relay Service (TTY: 711/ Voice: 1-800-855-0511)

**Okanagan College**

SERVICES: Accessibility Services  
[http://www.okanagan.bc.ca/Student_Services/students/accessibility-services.html](http://www.okanagan.bc.ca/Student_Services/students/accessibility-services.html)

PROGRAMS: Adult Special Education  
[http://www.okanagan.bc.ca/Programs/Areas_of_Study/foundational/AdultSpecialEducation.html](http://www.okanagan.bc.ca/Programs/Areas_of_Study/foundational/AdultSpecialEducation.html)

ADDRESS:

**Salmon Arm**

Box 189  
2552 – 10th Avenue NE (Trans Canada Hwy)  
Salmon Arm, BC V1E 2S4
250-832-2126

Kalamalka (Vernon) Campus
7000 College Way
Vernon, BC V1B 2N5
250-545-7291

Kelowna Campus
1000 KLO Road
Kelowna, BC V1Y 4X8
250-762-5445

Penticton Campus
583 Duncan Ave. West
Penticton, BC V2A 8E1
250-492-4305

PHONE: Toll Free: (In BC – 1-888-638-0058) (Outside BC - 1-877-755-2266)
Telephone: 250-762-5445 Ext: 4606
WEB: http://www.okanagan.bc.ca/site15.aspx

Quest University Canada
SERVICES: Accessibility, Equity and Career Services
PROGRAMS:
ADDRESS: 3200 University Boulevarde
Squamish, BC V8B 0N8
PHONE: 604-898-8057
WEB: https://questu.ca/

Royal Roads University
SERVICES: Accessibility Services
http://www.royalroads.ca/accessibility-services
PROGRAMS: N/A
ADDRESS: 2005 Sooke Road
Victoria, BC V9B 5Y2
Selkirk College

SERVICES: Accessibility Services for Student with Disabilities
https://selkirk.ca/services/student-support-services/accessibility-services

PROGRAMS: Steps to Opportunity, Access, & Readiness (SOAR)
https://selkirk.ca/program/soar

ADDRESS:

Castlegar Campus
301 Frank Beinder Way
Castlegar, BC V1N 4L3
Telephone: 1-888-953-1133 or 250-365-7292

Grand Folks Campus
486 72nd Avenue
Grand Folks, BC V0H 1H0
Telephone: 250-442-2704

Silver King Campus
2001 Silver King Road
Nelson, BC V1L 1C8
Telephone: 1-866-301-6601 or 250-352-6601

Nelson Campus
Tenth Street Campus
820 Tenth Street
Nelson, BC V1L 3C7
Telephone: 1-866-301-6601 or 250-352-6601

Nelson Campus
Kootenay School of the Arts (KSA) Campus
606 Victoria Street
Nelson, BC V1L 4K9
Telephone: 1-877-552-2821, 250-352-2821

Trail Campus
900 Helena Street
Trail, BC V1R 4S6
Telephone: 250.368.5236

Kaslo Extension Centre
421 Front Street
Kaslo, BC V0G 1M0
Telephone: 250-353-2618

Nakusp Extension Centre
311 Broadway Street
Nakusp, BC V0G 1R0
Telephone: 250-265-4077

PHONE: Toll Free: 1-866-301-6601 (Nelson)
1-888-953-1133 (Castlegar)
WEB: http://selkirk.ca/

Simon Fraser University
SERVICES: Centre for Accessible Learning
http://students.sfu.ca/accessible-learning

PROGRAMS: N/A
ADDRESS:
Centre for Accessible Learning
1250 Maggie Benston Centre
Simon Fraser University
Burnaby BC V5A 1S6
Telephone: 778-782-3112

PHONE: 778-782-3112
WEB: http://www.sfu.ca/
Thompson Rivers University

SERVICES: Accessibility Services
On Campus: www.tru.ca/as.html
Open Learning: www.tru.ca/distance/services/disabilities.html

PROGRAMS: Education and Skills Training Certificate Program
Part-Time Life Skills
www.tru.ca/edsw/uprep.html
Workskills Training Program (Adult Basic Education)
http://www.tru.ca/williamslake/programs/developmental.html

ADDRESS:
Main Campus
805 TRU Way
Kamloops, BC V2C 0C8
Telephone: 1-250-828-5000

Williams Lake Campus
1250 Western Avenue
Williams Lake, BC V2G 1H7
Telephone: 1-250-392-8000
1-800-663-4936

PHONE: 250-828-5000 (Kamloops and Williams Lake Campuses)
250-828-5023 (Kamloops and Williams Lake Accessibility Services)
250-852-7000 (Open Learning Kamloops and International)
1-800-663-9711 (Open Learning Toll Free Canada)
1-888-828-6644 (Open Learning/Toll Free Accessibility Services)

WEB: http://www.tru.ca/
TTY/TDD: Telus Relay Service (TTY to Voice: 711 or: 1-800-972-6509)

Trinity Western University (Private)

SERVICES: Equity of Access Office
ADDRESS:
7600 Glover Road
Langley, BC V2Y 1Y1
PHONE: 604 513 2121 Ext 3404
WEB: https://www.twu.ca/life/wellness/learningresources/disabilities-and-equity-of-access/

University of British Columbia
SERVICES: Centre for Accessibility
https://students.ubc.ca/accessibility
PROGRAMS: N/A
ADDRESS: Centre for Accessibility
1203 – 1874 East Mall
Brock Hall
Vancouver, BC V6T 1Z1
Telephone: 604-822-5844
PHONE: 604-822-5844
WEB: http://students.ubc.ca/access

University of British Columbia - Okanagan
SERVICES: Disability Resource Centre
http://students.ok.ubc.ca/drc/welcome.html
PROGRAMS: N/A
ADDRESS: University of British Columbia Okanagan
PHONE: 250-807-8053
WEB: http://students.ok.ubc.ca/drc/welcome.html

University of Fraser Valley
SERVICES: Centre for Accessibility Services
http://www.ufv.ca/accessibility/services
PROGRAMS: Workplace Training in Attitudes Skills, and Knowledge (TASK) certificate
https://www.ufv.ca/uup/task/

ADDRESS:

Abbotsford Campus
33844 King Road
Abbotsford, BC V2S 7M8
Telephone: 604-854-4528

Chilliwack Campus
45190 Caen Avenue
Chilliwack, BC V2R 0N3
Telephone: 604-795-2808

Clearbrook Centre
32355 Veterans Way
Abbotsford, BC V2T 0B3
Telephone: 604-851-6324

Trades & Technology Centre
5579 Tyson Road
Chilliwack, BC V2R 0H9
Telephone: 604-504-7441

UFV Hope Centre
1250 7th Avenue
Hope, BC V0X 1L4
Telephone: 604-869-9991

PHONE: 604-869-9991

WEB: http://www.ufv.ca/

Mission Campus at Heritage Park Centre
33700 Prentis Aveneu
Mission, BC V2V 7B1
Telephone: 604-557-7603

Trades and Technology Centre
5579 Tyson Road
Chilliwack, BC V2R 0H9
Telephone: 604-847-5448

University of Northern British Columbia

SERVICES: Access Resource Centre
http://www.unbc.ca/arc/

PROGRAMS: N/A

ADDRESS:

Prince George Campus
3333 University Way, Room 10-1048
Prince George, BC V2N 4Z9

Northwest Campus
4837 Keith Avenue
Terrace, BC V8G 1K7

Prince Rupert Campus
353 5th Street
Prince Rupert, BC V8J 3L5

Peace River- Liard Campus
Box 1000 9820 120th Ave
Fort St.John, BC V1J 6K1

South Central Campus
S100 100 Campus Way
Quesnel, BC V2J 7K1

PHONE: 250-960-5682 or 1-888-960-5682 (for regional calls)
Toll Free: 1-888-440-3440

WEB: www.unbc.ca/
TTY/TDD:

University of Victoria

SERVICES: Centre for Accessible Learning
http://www.uvic.ca/cal

PROGRAMS: N/A

ADDRESS: University of Victoria
Vancouver Community College

SERVICES: Disability Services
https://www.vcc.ca/services/services-for-students/disability-services/

PROGRAMS: Programs for Students with Disabilities
https://www.vcc.ca/programscourses/program-areas/students-with-disabilities/

ADDRESS:

Broadway Campus
1155 East Broadway
Vancouver, BC V5T 4V5

Downtown Campus
250 West Pender Street
Vancouver, BC V6B 1S9

PHONE: Broadway Campus: Telephone: 604-871-7000 Option 2
Downtown Campus: Telephone: 604-871-7000 Option 2

WEB: http://www.vcc.ca/

Vancouver Island University

SERVICES: Accessibility Services
https://services.viu.ca/accessibility-services

PROGRAMS: Access Programs (Employment & Life Skills Training Program & Employability Skills Program)
http://www.viu.ca/calendar/CareerAcademicPrep/access.asp

ADDRESS:
Nanaimo Campus
900 Fifth Street
Nanaimo, BC V9R 5S5
Telephone: 250-740-6446 or Toll Free: 1-888-920-2221

Cowichan Campus
2011 University Way
Duncan, BC V9L 0C7
Telephone: 250-746-3509

Parksville-Qualicum Campus
100 Jensen Avenue East
Parksville, BC V9P 2G3
Telephone: 250-248-2096

Powell River Campus
100-7085 Nootka Street
Powell River, BC V8A 3C6
Telephone: 604-485-2878

PHONE: Nanaimo Campus Toll Free: 1-888-920-2221
WEB: http://www.viu.ca/index.asp