



StudentAidBC

# Accessibility Programs and Services Resource Directory

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Ministry of Post-Secondary Education and  
Future Skills

## Table of Contents

Introduction .....	4
Public Post-Secondary Accessibility Supports Services .....	5
Introductory Meeting .....	5
Environmental Accommodations .....	6
Learning Accommodations .....	6
Accessibility Support Programs .....	7
Assistance Program for Student with Disabilities (APSD).....	7
BC Access Grant for Students with a Disability (BCAG-D) .....	8
BC Access Grant for Deaf Students (BCAG-DS).....	8
BC Supplementary Bursary for Students with Disabilities (SBSD).....	8
Canada Student Grant for Persons with Disabilities (CSG-PD).....	8
Canada Student Grant for Services and Equipment for Persons with Disabilities (CSG-DSE)....	9
Disability Assessment Reimbursement (part of CSG-DSE).....	9
Learning Disability Assessment Bursary (LDAB).....	9
Centralized Institution Support Programs .....	10
Academic Communication Equity (ACE).....	10
ATBC Program (Assistive Technology BC).....	11
Center for Accessible Post-Secondary Education Resources (CAPER-BC).....	12
Appendix I: Accessibility Resources by Institution .....	14
British Columbia Institute of Technology .....	14
Camosun College.....	15
Capilano University .....	15
Coast Mountain College .....	16
College of New Caledonia .....	17
Douglas College.....	19
Emily Carr University of Art + Design .....	20
Justice Institute of British Columbia.....	20
Kwantlen Polytechnic University.....	21
Langara College.....	22
Nicola Valley Institute of Technology.....	22
North Island College.....	23

Northern Lights College.....	24
Okanagan College .....	25
Royal Roads University .....	26
Selkirk College .....	26
Simon Fraser University .....	28
Trinity Western University (Private) .....	29
University of British Columbia.....	29
University of British Columbia - Okanagan .....	30
University of Northern British Columbia .....	31
University of Victoria.....	32
Vancouver Community College .....	32
Vancouver Island University .....	33

## Introduction

The Province of British Columbia has declared its commitment to access to education for all students with accessibility challenges. Through the development of policy, procedures and the implementation of programs, the Ministry of Post-Secondary Education and Future Skills (PSFS) supports student needs at post-secondary education institutions through the development and delivery of programs and services of the Accessibility Supports Framework (ASF).

Programs and services for students with disabilities have grown and improved over the past decades. The objective of the PSFS ASF is to ensure that students with accessibility challenges are appropriately represented in the post-secondary population, receive barrier free access to education and acquire the skills and training necessary to transition to the labour market.

Eligibility for programs under the ASF will include students with a verified Permanent Disability (PD) and students with a verified Persistent or Prolonged Disability (PPD).

PD is defined as:

*“any impairment, including a physical, mental, intellectual, cognitive, learning, communication or sensory impairment - or a functional limitation - that restricts the ability of a person to perform the daily activities necessary to pursue studies at a post-secondary school level or to participate in the labour force and that is expected to remain with the person for the person’s expected life.”*

PPD is defined as:

*“any impairment, including a physical, mental, intellectual, cognitive, learning, communication or sensory impairment - or a functional limitation - that restricts the ability of a person to perform the daily activities necessary to pursue studies at a post-secondary school level or to participate in the labour force and has lasted, or is expected to last, for a period of at least 12 months but is not expected to remain with the person for the person’s expected life.”*

The Accessibility Programs and Services Resource Directory has been developed in consultation with the Accessibility Services Articulation Committee and is updated on an annual basis. The document is intended to provide information on programs available through the ASF and Accessibility Support Service contacts for potential students, their counselors, families, and referral agencies.

The Directory is organized alphabetically by institution, with separate listings of services and programs. The Accessibility Services or Resource Centre is the contact area at post-secondary institutions for students identifying as having a disability and seeking Accessibility Support Services. The Accessibility office provides accessible learning, environmental services and supports to students with disabilities through liaison with faculty and other campus offices in a manner that is supportive of the students' educational needs.

The office also collaborates with PSFS and external service providers as needed to support students with disabilities. All services and accommodations are assigned based on assessment information provided by medical assessors and the student outlining the nature and extent of their disability and the functional impact(s) they may experience in an educational environment. Students are advised to access Accessibility Support Services at their respective institution Accessibility Centre two to four months before starting classes to allow for accommodation planning and preparation.

### Public Post-Secondary Accessibility Supports Services

The following is a general process for the provision of services and supports. More detailed information can be obtained by contacting the Accessibility Office at each institution.

#### Introductory Meeting

- To acquire information relevant to assessing educational access needs
- Opportunity for the student and accessibility services staff to build a relationship
- Accessibility Services staff can discuss procedures with students
- Opportunity for the student to articulate their needs
- Discuss accessibility as it relates to educational and physical access
- Discuss and acquire documentation (Colleges and Universities have documentation requirement guidelines)
- Review historical information
- Begin problem solving and planning for supports and services
- Make referrals as needed
- Assistance in the acquisition of financial assistance
- Acquire written consents as needed

- Determine appropriate accommodations: decisions are based on documentation, student reported need, historical information, essential requirements of the course or program, and Institutional Accommodation Policy
- The appropriate level of accommodation is provided to ensure any barriers to education are reduced as much as possible.

### Environmental Accommodations

- On campus technological supports
- Room changes
- Ergonomic seating
- Accessible tables and chairs
- Braille/Tactile signage
- Parking
- Technology and equipment support
- Room acoustics
- Make the basic environment comfortable and free of discrimination
- Accessibility & Awareness days
- Provide information on discrimination, awareness, referral

### Learning Accommodations

- Assistance with college entry
- Priority/early registrations
- Accommodated placements testing
- Funding support: external and internal funding sources,
- Accessible education resource material provision
- Tutoring and academic counseling: internal and external resources
- Communication access services: Interpreting, Typewell, Captioning
- Transitioning planning/supports: Accessibility services staff are responsible for supporting students with entrance and exit transitions. Their role includes liaison with various educational institutions and external agencies (e.g. career agencies).
- Course substitutions
- Reduced course load

- Withdrawals
- Standing deferrals
- Practicum and field placements
- Note taker
- Priority seating
- Recorded Lectures
- Scribe
- Interpreter/Captioner
- Attendant services
- Adaptive furniture
- Educational accommodations (computer, spell check, calculator)
- Extra time
- Oral
- Reader
- Scribe
- Technology aides
- Separate Space
- Equation / Formula sheet
- One exam per day
- Split exam

### Accessibility Support Programs

Financial assistance and assistive equipment/services programs have been established to support students requiring accessibility-related accommodations. This section summarizes these programs. These programs are available to students who have verified their disability as either a PD or PPD with StudentAid BC (SABC). For more information, please refer to: [Ministry of Post-Secondary and Future Skills](#).

#### Assistance Program for Student with Disabilities (APSD)

**Amount:** Up to \$10,000 per annum (\$12,000 if attendant care services required)

**Eligibility:** Verified disability and demonstrated financial need

**Application:** Appendix 8 (Full Time or Part Time) (Disability Programs Application Form) for post-secondary programs and the APSD Application Form for non post-secondary programs.

**Special Documentation Requirements:** Medical Documentation (if non post-secondary)

**Accessibility Coordinator Involvement:** Screening of applicants and administration of program

#### [BC Access Grant for Students with a Disability \(BCAG-D\)](#)

**Amount:** Will replace up to \$1,560 per annum of BC Student Loan funding with this non-repayable grant.

**Eligibility:** Verified disability and demonstrated financial need through application for a student loan.

**Application:** Appendix 8 (Full Time or Part Time) Form (one time)

#### [BC Access Grant for Deaf Students \(BCAG-DS\)](#)

**Amount:** Up to \$30,000 per annum

**Eligibility:** Verified hearing disability, student loan eligible and attending Gallaudet University or Rochester Technical Institute.

**Application:** Appendix 8 (Full Time or Part Time) Form (one time)

#### [BC Supplementary Bursary for Students with Disabilities \(SBSD\)](#)

**Amount:** Up to \$800 per annum for Full-Time Students and up to \$400 per annum for Part-Time Students

**Eligibility:** Verified disability and demonstrated financial need through application for a student loan

**Application:** Appendix 8 (Full Time or Part Time) Form (one time)

#### [Canada Student Grant for Persons with Disabilities \(CSG-PD\)](#)

**Amount:** \$2,800 per annum

**Eligibility:** Verified disability and demonstrated financial need through application for a student loan.

**Application:** Appendix 8 (Full Time or Part Time) Form (one time)

### Canada Student Grant for Services and Equipment for Persons with Disabilities (CSG-DSE)

**Amount:** Up to \$20,000 per annum

**Eligibility:** Verified disability and demonstrated financial need through application for a student loan.

**Application:** Appendix 8 (Full Time or Part Time) Form

**Accessibility Coordinator Involvement:** Requires signature and completion of applicable section of Appendix 8 (Full Time or Part Time). Accessibility Coordinators encouraged to be involved in the Technology Assessment Plan process with Assistive Technology British Columbia (ATBC)

### Disability Assessment Reimbursement (part of CSG-DSE)

**Amount:** Maximum of 100% of the cost of a medical assessment up to \$3,500

**Eligibility:** Verified disability

**Application:** Appendix 8 (Full Time or Part Time) Form

**Special Documentation Requirements:** Attachment of medical assessment and paid receipt.

**Accessibility Coordinator Involvement:** Assisting student with application for reimbursement

### Learning Disability Assessment Bursary (LDAB)

**Amount:** Up to \$3,500 towards purchase of a psycho-educational assessment

**Eligibility:** Student Loan eligible, in post-secondary program and recommended by Accessibility Coordinator

**Application:** Learning Disability Assessment Bursary Application Form

**Accessibility Coordinator Involvement:** Screening of applicants and administration of program

## Centralized Institution Support Programs

### Academic Communication Equity (ACE)

Address: British Columbia Institute of Technology  
3700 Willingdon Ave., Burnaby, BC V5G 3H2

Website: [ACE](#)

Contact: Phone: 604-432-8301  
E-Mail: [dpiper4@bcit.ca](mailto:dpiper4@bcit.ca)  
Telus Message Relay Centre: 1-800-855-0511

Academic Communication Equity (ACE) is funded by PSFS and housed at the British Columbia Institute of Technology. The program's mandate is to promote public post-secondary education that is accessible for students who experience communication challenges (ex: Deaf, Hard of Hearing, Deaf-Blind etc.) attending or planning to attend post-secondary in British Columbia. Supports are provided to accessibility support staff, administrators, staff, and service providers working in post-secondary institutions across BC. The program also offers resources for students who want to explore service options in post-secondary. ACE offers:

- Consultation related to accommodation planning
- Resources on hearing loss and communication access
- Provincial Guidelines and Pay Scales for interpreting and transcribing
- Job descriptions for service providers
- Services such as the Post-Secondary Interpreting Screen and Employment Registry
- Workshops on legal access, accommodation planning, managing human resource issues, skill building for interpreters and transcribers, and strategies that promote classroom access.

## ATBC Program (Assistive Technology BC)

Address: Assistive Technology BC  
#108 - 1750 W. 75th Avenue  
Vancouver, BC  
Canada, V6P 6G2

Website: [ATBC](#)  
Phone: (604) 264-8295  
Fax/TTY: (604) 263-2267

General e-mail: [info@at-bc.ca](mailto:info@at-bc.ca)

ATBC recognizes that disability reflects diverse characteristics and experiences integral to society. To that end, ATBC collaborates with persons with disabilities and members of the learning and working environments in which they interact, to create usable, equitable, inclusive and sustainable environments through the use of assistive technology.

Technology resources include:

- Technology assessment,
- Consultation
- Provision of assistive technology
- Training and tip sheets on the use of assistive technology
- Repair and trouble-shooting support, and evaluation of new technologies.

ATBC assists with and delivers the following:

### **CSG-DSE**

ATBC provides assistive technology assessment services to students and institutions, and is responsible for acquisition, distribution and support of assistive technology acquired under the CSG-DSE.

### **Program for Institutional Loans of Adaptive Technology (PILAT)**

The PILAT program is designed to support public post-secondary institutions in meeting their duty to accommodate students with disabilities through the provision of supplementary assistive technology resources. The program supplements existing institutional resources as extraordinary

issues arise through the provision of assistive technology support, training on the use of assistive technology to institutional staff, and bulk pricing for institutional purchases.

### **Public Post-Secondary Loan Service (PPL)**

The PPL program is designed to provide for the loan of assistive technology to students with disabilities in post-secondary who are not able to access other existing support programs (CSG-DSE or APSD).

### **Center for Accessible Post-Secondary Education Resources (CAPER-BC)**

Address: Langara College  
100 West 49<sup>th</sup> Avenue  
Vancouver, BC  
Canada, V5Y 2Z6

Website: [CAPER](#)

Phone: In Vancouver - 604 – 323 – 5639  
Toll-free in B.C. – 1 – 855 – 729 - 2457

Fax: 604 – 323-5544

General e-mail: [caperbc@langara.bc.ca](mailto:caperbc@langara.bc.ca)

CAPER is a provincial agency, located at Langara College and funded by the PSFS and located at Langara College. CAPER provides supports to post-secondary students with accessibility issues related to resource material formatting. CAPER provides alternate format materials for students including:

- Processing requests for alternate formats;
- Loaning alternate formats from CAPER and partner collections through resource acquisition and sharing;
- Researching and coordinating new technology and product evaluations and implementing efficiency tools,
- Providing information and advisory services for student assignments, research, teaching and learning through the use of alternate formats and assistive technology;
- Training students and staff in the use of alternate formats; and
- Producing accessible formats.

- The most common request is for course text material to be converted into a different format for access purposes.

## Contact Information

For any questions or inquiries regarding SABC disability programs or services, please contact the [Directed Programs Unit](mailto:dpu.studentfunding@gov.bc.ca) ([dpu.studentfunding@gov.bc.ca](mailto:dpu.studentfunding@gov.bc.ca)).

For questions regarding accessibility services available at your respective public post-secondary institution, please see the contact information listed by institution in Appendix 1.

Under the [Accessible BC Act](#) a post-secondary institution must establish a process for receiving comments from the public on:

- (a) the organization's accessibility plan, and
- (b) barriers to individuals in or interacting with the organization.

It is recommended that any issues with accessibility should be pursued internally with the institution.

Any escalated accessibility issues can be pursued through the [BC Ombudsperson](#).

## Appendix I: Accessibility Resources by Institution

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### British Columbia Institute of Technology

SERVICES: Accessibility Services

<http://www.bcit.ca/accessibility/>

PROGRAMS:

ADDRESS:

Burnaby Campus (Accessibility Services located at  
Burnaby Campus) SW1 Room 2360

3700 Willingdon Avenue

Burnaby, BC V5G 3H2

Tel: 604-451-6963 Fax: 604-432-8839

#### Downtown Campus

555 Seymour Street

Vancouver, BC V6B 3H6

#### Annacis Island Campus

1608 Cliveden Ave

Delta, BC V3M 6M2

#### Marine Campus

265 West Esplanade

North Vancouver, BC V7M 1A5

#### Aerospace Technology Campus

3800 Cessna Drive

Richmond, BC V7B 0A1

PHONE: Burnaby Campus Main Switchboard

Telephone: 604-434-5734

Toll Free: 1-866-434-1610

WEB: <http://www.bcit.ca/>

TTY/TDD: 604-432-8954

## Camosun College

SERVICES: Centre for Accessible Learning Services  
<http://camosun.ca/services/accessible-learning/>

PROGRAMS: Employment Training and Preparation  
<https://camosun.ca/arts-access/employment-training-and-preparation>

### ADDRESS:

Lansdowne Campus: Centre for Accessible Learning Library Learning Commons – Rm 152  
3100 Foul Bay  
Road Victoria, BC  
V8P 5J2 250-370-3312

Interurban Campus: Centre for Accessible Learning Campus Centre Bldg.  
4461 Interurban  
Road Victoria, BC  
V9E 2C1 250-370-4049

Interurban Campus: ETP Programs  
Portable A  
4461 Interurban Road  
Victoria, BC V9E 2C1  
250-370-4941 or 250-370-3839  
PHONE: Main Switchboard 250-370-3000  
Toll Free: 1-877-554-7555

WEB: <http://camosun.ca/>

Lansdowne Campus: 250-370-3311

## Capilano University

SERVICES: Centre for Accessibility Services

[capilanou.ca/accessibility](http://capilanou.ca/accessibility)

ADDRESS:

North Vancouver Campus

2055 Purcell Way

North Vancouver, BC V7J 3H5

Telephone: 604-986-1911

WEB: <http://www.capilanou.ca>

PROGRAMS: Education & Employment Access

Learn more about Education and Employment Access at [www.capilanou.ca/programs--courses/program-profiles/education-and-employment-access-certificate](http://www.capilanou.ca/programs--courses/program-profiles/education-and-employment-access-certificate)

PROGRAMS: Discover Employability

Learn more about Discover Employability at [www.capilanou.ca/programs--courses/program-profiles/discover-employability-certificate](http://www.capilanou.ca/programs--courses/program-profiles/discover-employability-certificate)

ADDRESS:

North Vancouver Campus

2055 Purcell Way

North Vancouver, BC V7J 3H5

PHONE: School of Access and Academic Preparation (SAAP)

604-983-7578 | [awe@capilanou.ca](mailto:awe@capilanou.ca)

Fax: 604-984-4985

WEB: <http://www.capilanou.ca>

Coast Mountain College

SERVICES: Accessibility Services

[www.coastmountaincollege.ca/student-services/accessibility-services](http://www.coastmountaincollege.ca/student-services/accessibility-services)

PROGRAMS: Link to Employment and Academic Pathways (LEAP)

[www.coastmountaincollege.ca/about-cmtn/departments/LEAP](http://www.coastmountaincollege.ca/about-cmtn/departments/LEAP)

ADDRESS:

Hazelton Campus

4815 Swannell Drive  
Box 338 Hazelton, BC V0J 1Y0  
Telephone: 250-842-5291

Masset Campus

Box 559, 2151 Tahayghen  
Masset, Haida Gwaii, BC V0T  
1M0 Telephone: 250-626-3670

Prince Rupert Campus

353 5th Street  
Prince Rupert, BC V8J 3L6  
Telephone: 250-624-6054

Smithers Campus

3966 2nd Avenue  
Box 3606  
Smithers, BC V0J 2N0  
Telephone: 250-847-  
4461

Terrace Campus

5331 McConnell Ave  
Terrace, BC V8G 4X2  
Telephone: 250-635-  
6511

PHONE: 1-877-277-2288

WEB: [www.coastmountaincollege.ca](http://www.coastmountaincollege.ca)

College of New Caledonia

SERVICES: Accessibility Services  
<http://www.cnc.bc.ca>

ADDRESS:

### Prince George Campus

3330-22nd Avenue, Prince George, BC V2N 1P8  
Tel: +1 250-562-2131

### Burns Lake Campus

545 Highway 16 West, Burns Lake, BC V0J 1E0  
Tel: +1 250-692-1700

### Fort St. James Campus

179 Douglas St., Fort St. James, BC V0J 1P0  
Tel: +1 250-996-7019

### Mackenzie Campus

540 Mackenzie Boulevard, PO Box 2110, Mackenzie, BC V0J 2C0  
Tel: +1 250-997-7200

### Quesnel Campus

100 Campus Way, Quesnel, BC V2J 7K1  
Tel: +1 250-991-7500

### Vanderhoof Campus

195 1st Street East, Vanderhoof, BC V0J 3A2  
Tel: +1 250-567-3200

#### Accessibility Services Contact Information:

Prince George Campus:

Tel: +1 250-561-5837

Email: [access@cnc.bc.ca](mailto:access@cnc.bc.ca)

Quesnel Campus:

Tel: +1 250-991-7500

Email: [hofmeierc1@cnc.bc.ca](mailto:hofmeierc1@cnc.bc.ca)

Website Link Update: <https://cnc.bc.ca/services/accessibility>

### College of the Rockies

SERVICES: Accessibility Services

<http://www.cotr.bc.ca/accessibility/>

PROGRAMS: Education and Skills for Employment

<http://www.cotr.bc.ca/transitions/>

ADDRESS:

Cranbrook Campus

2700 College Way, Box 8500  
Cranbrook, BC V1C 5L7  
Telephone: 250-489-8243

#### Creston Campus

301-16th Avenue, PO Box  
1978 Creston, BC V0B 1G0  
Telephone: 250-428-5332

#### Fernie Campus

342-3rd Avenue, P.O Box 1770  
Ferne, BC V0B 1M0  
Telephone: 250-423-4691 or Toll Free: 1-866-423-4691

#### Golden Campus

1305 South 9th Street, PO Box 376  
Golden, BC V0A 1H0  
Telephone: 250-344-5901

#### Invermere Campus

RR #4, #2-1535 14th Street  
Invermere, BC V0A 1K4  
Telephone: 250-342-3210

#### Kimberley Campus

1850 Warren Avenue  
Kimberley, BC V1A 1S1  
Telephone: 250-427-7116

PHONE: Toll Free: 1-877-489-2687

WEB: <http://www.cotr.bc.ca/>

## Douglas College

SERVICES: Accessibility Services  
<https://www.douglascollege.ca/student-services/student-support/accessibility-services>

PROGRAMS Vocation Education and Skills Training  
<https://www.douglascollege.ca/programs-courses/explore-programs-courses/faculties/applied-community->

[studies/vocational-education-and-skills-training](#)

ADDRESS:

Douglas College

P.O Box 2503

New Westminster, BC V3L 5B2

New Westminster Campus

700 Royal Avenue

New Westminster, BC V3M 5Z5

David Lam Campus

1250 Pinetree Way

Coquitlam, BC V3B 7X3

PHONE:

Main Switchboard

Telephone: 604-527-

5400

WEB:

<http://www.douglascollege.ca>

## Emily Carr University of Art + Design

SERVICES: Accessibility Services

<https://www.ecuad.ca/student-life/student-services/accessibility-services>

PROGRAMS: N/A

ADDRESS: 520 East 1<sup>st</sup> Avenue

Vancouver, BC V5T 0H2

Telephone: 604-844-3800

PHONE:

Toll Free: 1-800-832-7788

WEB:

<http://www.ecuad.ca/>

## Justice Institute of British Columbia

SERVICES: Disability Services

<https://www.jibc.ca/student-services/student-support/disability-services>

PROGRAMS: N/A

ADDRESS: 715 McBride Boulevard, Room

CL203B New Westminster BC,  
V3L 5T4

CAMPUS ADDRESSES

New Westminster

715 McBride Boulevard,  
New Westminster, BC V3L 5T4

Chilliwack

5470 Dieppe Street,  
Chilliwack, BC V2R5Y8

Maple Ridge

13500 256<sup>th</sup> Street,  
Maple Ridge, BC V4R 1C9

Okanagan

825 Walrod Street,  
Kelowna, BC V1Y 2S4

Vancouver Island

Cedar Building, 2005 Sooke Road,  
Victoria, BC V9B 5Y2

Pitt Meadows

18200 Ford Road,  
Pitt Meadows, BC V3Y 1T6

PHONE: Telephone: 604-528-5792

WEB: <http://www.jibc.ca/>

TTY/TDD: Telus Relay Service (TTY: 711/ Voice: 1-800-855-0511)

Kwantlen Polytechnic University

SERVICES: Accessibility Services

<http://www.kpu.ca/access>

PROGRAMS: Employment and Community Studies

<https://www.kpu.ca/acp/eacs>

ADDRESS:

Surrey Campus

12666 72nd Ave  
Surrey, BC V3W

2M8

**Civic Plaza Campus**

13485 Central Avenue

Surrey, BC V3T 0K2

**Richmond Campus**

8771 Lansdowne Road

Richmond, BC V6X 3V8

**Cloverdale Campus**

5500 180 Street

Cloverdale, BC V3S 4K5

**Langley Campus**

20901 Langley Bypass

Langley, BC V3A 8G9

PHONE: Main

Switchboard

604-599-2828

WEB: [www.kpu.ca](http://www.kpu.ca)

TTY/TDD: Telus Relay Service (TTY: 711/ Voice: 1-800-855-0511)

**Langara College**

SERVICES: Accessibility Services

[www.langara.ca/accessibility-services](http://www.langara.ca/accessibility-services)

PROGRAMS: N/A

ADDRESS: 100 West 49th Avenue

Vancouver, BC V5Y 2Z6

PHONE: Telephone: 604-323-5509

EMAIL: [accessibilityservices@langara.ca](mailto:accessibilityservices@langara.ca)

WEB: <http://www.langara.ca>

**Nicola Valley Institute of Technology**

SERVICES: Services for Students with Disabilities: Student Success Center

<https://nvit.ca/services/stdtsuccesscent.htm>

Lisa DeWinter

Telephone: 250-378-3312

PROGRAMS: N/A

ADDRESS:

**Merritt Campus**

4155 Belshaw Street

Merritt, BC V1K 1R1

Telephone: 1-250-378-3300

**Vancouver Campus**

200-4355 Mathissi Place

Burnaby, BC V5G 4S8

Telephone: 604-602-9555

PHONE: 1-877-682-3300

WEB: <http://www.nvit.ca/>

## North Island College

SERVICES: Department of Accessible Learning Services

<https://www.nic.bc.ca/student-services/accessible-learning-services/>

PROGRAMS: Employment Transition Program

<https://www.nic.bc.ca/programs/access/access-and-learning/accessible-learning/>

ADDRESS:

**Comox Valley Campus**

2300 Ryan Road

Courtenay, BC V9N 8N6

Telephone: 250-334-5000

**Campbell River Campus**

1685 South Dogwood Street

Campbell River, BC V9W 8C1

Telephone: 250-923-9700

**Mixalakwa Campus**

3699 Roger Street

Port Alberni, BC V9Y 8E3

Telephone: 250-724-8711

Box 901

9300 Trustee Road

Port Hardy, BC V0N 2P0

Telephone: 250-949-7912

PHONE: Toll Free: 1-800-715-0914

WEB: <http://www.nic.bc.ca/>

## Northern Lights College

SERVICES: Access Services

PROGRAMS: Career and College Preparation

Program ADDRESS:

### Atlin Campus

Box 29

Atlin, BC V0W 1A0

Telephone: 250-651-7762

### Chetwynd Campus

Box 1180

Chetwynd, BC V0C 1J0

Telephone: 250-788-2248

### Dawson Creek

Campus 11401

8th Street

Dawson Creek BC V1G 4G2

Telephone: 250-782-5251

### Dease Lake Campus

Lot 10 Commercial Drive, Box 220

Dease Lake, BC V0C 1L0

Telephone: 250-771-5500

### Fort Nelson Campus

Box 860

5201 Simpson Trail

Fort Nelson, BC V0C 1R0

Telephone: 250-774-2741

#### Fort St. John

Box 1000,

9820-120 Avenue,

Fort St. John, BC V1J 6K1

Telephone: 250-785-6981

#### Tumbler Ridge

Campus 180

Southgate

Tumbler Ridge, BC V0C 2W0

Telephone: 250-242-5591

PHONE: 1-866-463-6652

WEB: [www.nlc.bc.ca](http://www.nlc.bc.ca)

TTY/TDD: Telus Relay Service (TTY: 711/ Voice: 1-800-855-0511)

### Okanagan College

SERVICES: Accessibility Services

[http://www.okanagan.bc.ca/Student\\_Services/students/accessibility-services.html](http://www.okanagan.bc.ca/Student_Services/students/accessibility-services.html)

PROGRAMS: Adult Special Education

[http://www.okanagan.bc.ca/Programs/Areas\\_of\\_Study/foundational/AdultSpecialEducation.html](http://www.okanagan.bc.ca/Programs/Areas_of_Study/foundational/AdultSpecialEducation.html)

ADDRESS:

Salmon Arm

Box 189

2552 – 10<sup>th</sup> Avenue NE (Trans Canada Hwy)

Salmon Arm, BC V1E 2S4

250-832-2126

Kalamalka (Vernon)

Campus 7000

College Way Vernon,

BC V1B 2N5 250-545-

7291

### Kelowna Campus

1000 KLO Road  
Kelowna, BC V1Y  
4X8 250-762-5445

### Penticton Campus

583 Duncan Ave.  
West Penticton, BC  
V2A 8E1 250-492-  
4305

PHONE: Toll Free: (In BC – 1-888-638-0058) (Outside BC - 1-877-755-2266)

Telephone: 250-762-5445 Ext: 4606

WEB: <http://www.okanagan.bc.ca/site15.aspx>

## Royal Roads University

SERVICES: Accessibility Services  
<http://www.royalroads.ca/accessibility-services>

PROGRAMS: N/A

ADDRESS: 2005 Sooke Road  
Victoria, BC V9B 5Y2

PHONE: Main Reception: 250-391-2511  
Toll Free: 1-800-788-8028

WEB: <http://www.royalroads.ca>

TTY/TDD: 250-391-2600 Ext# 4800

## Selkirk College

SERVICES: Accessibility Services  
<http://selkirk.ca/services/sas/disabilityservices/#d.en.3602>

PROGRAMS: Adult Special Education  
<http://selkirk.ca/programs/abe/ase/>

ADDRESS:  
Castlegar Campus

301 Frank Beinder Way  
Castlegar, BC V1N 4L3  
Telephone: 1-888-953-1133 or 250-365-7292

#### Grand Folks Campus

486 72nd Avenue  
Grand Folks, BC V0H 1H0  
Telephone: 250-442-2704

#### Silver King Campus

2001 Silver King Road  
Nelson, BC V1L 1C8  
Telephone: 1-866-301-6601 or 250-352-6601

#### Nelson Campus

Tenth Street  
Campus 820 Tenth  
Street Nelson, BC  
V1L 3C7  
Telephone: 1-866-301-6601 or 250-352-6601

#### Nelson Campus

Kootenay School of the Arts (KSA) Campus  
606 Victoria Street  
Nelson, BC V1L 4K9  
Telephone: 1-877-552-2821, 250-352-2821

#### Trail Campus

900 Helena Street  
Trail, BC V1R 4S6  
Telephone: 250.368.5236

#### Kaslo Extension Centre

421 Front Street  
Kaslo, BC V0G  
1M0  
Telephone: 250-353-2618

#### Nakusp Extension Centre

311 Broadway Street  
Nakusp, BC V0G 1R0  
Telephone: 250-265-4077

PHONE: Toll Free: 1-866-301-6601 (Nelson)  
1-888-953-1133 (Castlegar)

WEB: <http://selkirk.ca/>

## Simon Fraser University

SERVICES: Centre for Accessible Learning  
<http://students.sfu.ca/accessible-learning>

PROGRAMS: N/A

ADDRESS:

Centre for Accessible Learning  
1250 Maggie Benston  
Centre Simon Fraser  
University Burnaby BC V5A  
1S6

Telephone: 778-782-3112

PHONE: 778-782-3112

WEB: <http://www.sfu.ca/>

## Thompson Rivers University

SERVICES: Accessibility Services  
On Campus: [www.tru.ca/as](http://www.tru.ca/as)  
Open Learning: <https://www.tru.ca/distance/services/as>

PROGRAMS: Education and Skills Training Certificate  
<http://www.tru.ca/programs/catalogue/education-and-skills-training-certificate>

Department of University and Employment Preparation  
<https://www.tru.ca/edsw/schools-and-departments/uprep>

Community Education and Workforce Development – Williams Lake Campus  
<http://www.tru.ca/williamslake/programs/developmental.html>  
<https://www.tru.ca/williamslake/cs>

ADDRESS:

Main Campus

805 TRU Way  
Kamloops, BC V2C 0C8  
Telephone: 1-250-828-5000

Williams Lake Campus

1250 Western Avenue Williams Lake, BC V2G 1H7  
Telephone: 1-250-392-8000  
1-800-663-4936

PHONE:

250-828-5000 (Kamloops and Williams Lake Campuses)  
250-828-5023 (Kamloops and Williams Lake Accessibility Services)  
250-852-7000 (Open Learning Kamloops and International)  
1-800-663-9711 (Open Learning Toll Free Canada)  
1-888-828-6644 (Open Learning Accessibility Services)

WEB: <http://www.tru.ca>

TTY/TDD: [Telus Relay Service \(TTY to Voice: 711 or: 1-800-972-6509\)](tel:1-800-972-6509)

Trinity Western University (Private)

SERVICES: Centre for Accessible Learning

ADDRESS:

22500 University  
Drive Langley, BC  
V2Y 1Y1

PHONE: 604 513 2121 Ext 3614

WEB: <https://www.twu.ca/academics/library/learning-commons/centre-accessible-learning>

University of British Columbia

SERVICES: Centre for Accessibility

<https://students.ubc.ca/accessibility>

PROGRAMS: N/A

ADDRESS:

Centre for Accessibility  
1203 – 1874 East Mall

Brock Hall  
Vancouver, BC V6T 1Z1  
Telephone: 604-822-5844

PHONE: 604-822-5844

WEB: <http://students.ubc.ca/access>

## University of British Columbia - Okanagan

SERVICES: Disability Resource Centre  
<http://students.ok.ubc.ca/drc/welcome.html>

PROGRAMS: N/A

ADDRESS: University of British Columbia

Okanagan PHONE: 250-807-8053

WEB: <https://students.ok.ubc.ca/academic-success/disability-resources/>

## University of Fraser Valley

SERVICES: Centre for Accessibility Services  
<http://www.ufv.ca/accessibility/services>

PROGRAMS: Workplace Training in Attitudes Skills, and Knowledge (TASK) certificate

WEB: <https://www.ufv.ca/uup/task/>

ADDRESS:

### Abbotsford Campus

33844 King Road  
Abbotsford, BC V2S  
7M8 Telephone: 604-  
854-4528

### Chilliwack Campus

45190 Caen Avenue  
Chilliwack, BC V2R 0N3  
Telephone: 604-795-2808

### Clearbrook Centre

32355 Veterans Way  
Abbotsford, BC V2T 0B3  
Telephone: 604-851-6324

### Trades & Technology Centre

5579 Tyson Road  
Chilliwack, BC V2R 0H9  
Telephone: 604-504-  
7441

### UFV Hope Centre

1250 7th Avenue  
Hope, BC V0X 1L4  
Telephone: 604-869-9991

PHONE: 604-869-9991

WEB: <http://www.ufv.ca/>

### Mission Campus at Heritage Park Centre

33700 Prentis Avenue  
Mission, BC V2V 7B1  
Telephone: 604-557-7603

### Trades and Technology Centre

5579 Tyson Road  
Chilliwack, BC V2R 0H9  
Telephone: 604-847-  
5448

## University of Northern British Columbia

SERVICES: Access Resource Centre

<http://www.unbc.ca/arc/>

PROGRAMS: N/A

ADDRESS:

### Prince George Campus

3333 University Way, Room 5-157  
Prince George, BC V2N 4Z9

### Northwest Campus

4837 Keith Avenue  
Terrace, BC V8G 1K7

## Peace River- Liard

### Campus

Box 1000 9820 120th Ave  
Fort St.John, BC V1J 6K1

### South Central Campus

S100 100 Campus Way  
Quesnel, BC V2J 7K1

PHONE: 250-960-5682 or 1-888-960-5682 (for regional  
calls) Toll Free: 1-888-440-3440

WEB: [www.unbc.ca/](http://www.unbc.ca/)

## University of Victoria

SERVICES: Centre for Accessible Learning  
[www.uvic.ca/cal/](http://www.uvic.ca/cal/)

PROGRAMS: N/A

ADDRESS: PO Box 1700 STN CSC  
Victoria, BC V8W  
2Y2 Physical  
address: 3800  
Finnerty Road  
Victoria, BC V8W  
2Y2

PHONE: Telephone: 250-472-4947

WEB: <http://www.uvic.ca/>

## Vancouver Community College

SERVICES: DisabilityServices  
<https://www.vcc.ca/services/services-for-students/disability-services/>

PROGRAMS: Programs for Students with Disabilities

<https://www.vcc.ca/programscourses/students-with-disabilities/>

ADDRESS:

### Broadway Campus

1155 East Broadway  
Vancouver, BC V5T 4V5

### Downtown Campus

250 West Pender Street  
Vancouver, BC V6B 1S9

PHONE: Broadway Campus: Telephone: 604-871-7000  
Downtown Campus: Telephone: 604-871-7000

WEB: <http://www.vcc.ca/>

### Vancouver Island University

SERVICES: Accessibility Services  
<https://services.viu.ca/accessibility-services>

PHONE: 250-740-6446

PROGRAMS: Access Programs (Employment & Life Skills Training Program & Employability Skills Program)

<http://www.viu.ca/calendar/CareerAcademicPrep/access.asp>

ADDRESS:

#### Nanaimo Campus

900 Fifth Street Nanaimo, BC V9R 5S5  
Telephone: 250-740-6446 or Toll Free: 1-888-920-2221  
<https://www.viu.ca/>

#### Cowichan Campus

2011 University Way Duncan, BC V9L  
0C7 Telephone: 250-746-3509  
<https://cowichan.viu.ca/>

#### Parksville-Qualicum Campus 100

Jensen Avenue East  
Parksville, BC V9P 2G3  
Telephone: 250-248-2096

#### tiwšemawtx<sup>w</sup> campus (formerly known as Powel River Campus)

100-7085 Nootka Street  
Powell River, BC V8A 3C6

Telephone: 604-485-2878

PHONE:

Nanaimo Campus Toll Free: 1-888-920-2221