Accessibility Programs and Services
Resource Directory

Ministry of Post-Secondary Education and
Future Skills

2024/25
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Introduction

TheProvince of British Columbia has declared its commitment to access to education for all students with accessibility challenges. Through the development of policy, procedures and the implementation of programs, the Ministry of Post-Secondary Education and Future Skills (PFSF) supports student needs at post-secondary education institutions through the development and delivery of programs and services of the Accessibility Supports Framework (ASF).

Programs and services for students with disabilities have grown and improved over the past decades. The objective of the PFSF ASF is to ensure that students with accessibility challenges are appropriately represented in the post-secondary population, receive barrier free access to education and acquire the skills and training necessary to transition to the labour market.

Beginning in Program Year 2022/23 eligibility for programs under the ASF will include students with a verified Permanent Disability (PD) and students with a verified Persistent or Prolonged Disability (PPD).

PD is defined as:

“any impairment, including a physical, mental, intellectual, cognitive, learning, communication or sensory impairment - or a functional limitation - that restricts the ability of a person to perform the daily activities necessary to pursue studies at a post-secondary school level or to participate in the labour force and that is expected to remain with the person for the person’s expected life.”

PPD is defined as:

“any impairment, including a physical, mental, intellectual, cognitive, learning, communication or sensory impairment - or a functional limitation - that restricts the ability of a person to perform the daily activities necessary to pursue studies at a post-secondary school level or to participate in the labour force and has lasted, or is expected to last, for a period of at least 12 months but is not expected to remain with the person for the person’s expected life.”

The Accessibility Programs and Services Resource Directory has been developed in consultation with the Accessibility Services Articulation Committee and is updated on an annual basis. The document is intended to provide information on programs available through the ASF and
Accessibility Support Service contacts for potential students, their counselors, families, and referral agencies.

The Directory is organized alphabetically by institution, with separate listings of services and programs. The Accessibility Services or Resource Centre is the contact area at post-secondary institutions for students identifying as having a disability and seeking Accessibility Support Services. The Accessibility office provides accessible learning, environmental services and supports to students with disabilities through liaison with faculty and other campus offices in a manner that is supportive of the students’ educational needs.

The office also collaborates with PSFS and external service providers as needed to support students with disabilities. All services and accommodations are assigned based on assessment information provided by medical assessors and the student outlining the nature and extent of their disability and the functional impact(s) they may experience in an educational environment. Students are advised to access Accessibility Support Services at their respective institution Accessibility Centre two to four months before starting classes to allow for accommodation planning and preparation.

Public Post-Secondary Accessibility Supports Services

The following is a general process for the provision of services and supports. More detailed information can be obtained by contacting the Accessibility Office at each institution.

Introductory Meeting

- To acquire information relevant to assessing educational access needs
- Opportunity for the student and accessibility services staff to build a relationship
- Accessibility Services staff can discuss procedures with students
- Opportunity for the student to articulate their needs
- Discuss accessibility as it relates to educational and physical access
- Discuss and acquire documentation (Colleges and Universities have documentation requirement guidelines)
- Review historical information
- Begin problem solving and planning for supports and services
- Make referrals as needed
- Assistance in the acquisition of financial assistance
- Acquire written consents as needed
- Determine appropriate accommodations: decisions are based on documentation, student reported need, historical information, essential requirements of the course or program, and Institutional Accommodation Policy
- The appropriate level of accommodation is provided to ensure any barriers to education are reduced as much as possible.

**Environmental Accommodations**
- On campus technological supports
- Room changes
- Ergonomic seating
- Accessible tables and chairs
- Braille/Tactile signage
- Parking
- Technology and equipment support
- Room acoustics
- Make the basic environment comfortable and free of discrimination
- Accessibility & Awareness days
- Provide information on discrimination, awareness, referral

**Learning Accommodations**
- Assistance with college entry
- Priority/early registrations
- Accommodated placements testing
- Funding support: external and internal funding sources,
- Accessible education resource material provision
- Tutoring and academic counseling: internal and external resources
- Communication access services: Interpreting, Typewell, Captioning
- Transitioning planning/supports: Accessibility services staff are responsible for supporting students with entrance and exit transitions. Their role includes liaison with various educational institutions and external agencies (e.g. career agencies).
- Course substitutions
• Reduced course load
• Withdrawals
• Standing deferrals
• Practicum and field placements
• Note taker
• Priority seating
• Recorded Lectures
• Scribe
• Interpreter/Captioner
• Attendant services
• Adaptive furniture
• Educational accommodations (computer, spell check, calculator)
• Extra time
• Oral
• Reader
• Scribe
• Technology aides
• Separate Space
• Equation / Formula sheet
• One exam per day
• Split exam

Accessibility Support Programs

Financial assistance and assistive equipment/services programs have been established to support students requiring accessibility-related accommodations. This section summarizes these programs. These programs are available to students who have verified their disability as either a PD or PPD with StudentAid BC. For more information, please refer to: Ministry of Post-Secondary and Future Skills.

Assistance Program for Student with Disabilities (APSD)

**Amount:** Up to $10,000 per annum ($12,000 if attendant care services required)

**Eligibility:** Verified disability and demonstrated financial need
Application: Appendix 8 (Disability Programs Application Form) for post-secondary programs and the APSD Application Form for non post-secondary programs.

Special Documentation Requirements: Medical Documentation (if non post-secondary)

Accessibility Coordinator Involvement: Screening of applicants and administration of program

BC Access Grant for Students with a Disability (BCAG)
Amount: Will replace up to $1,560 per annum of BC Student Loan funding with this non-repayable grant.
Eligibility: Verified disability and demonstrated financial need through application for a student loan.
Application: Appendix 8 Form (one time)

BC Access Grant for Deaf Students (BCAG-DS)
Amount: Up to $30,000 per annum
Application: Appendix 8 Form (one time)

BC Supplementary Bursary for Students with Disabilities (SBSD)
Amount: Up to $800 per annum for Full-Time Students and up to $400 per annum for Part-Time Students
Eligibility: Verified disability and demonstrated financial need through application for a student loan
Application: Appendix 8 Form (one time)

Canada Student Grant for Persons with Disabilities (CSG-PD)
Amount: $2,800 per annum
Eligibility: Verified disability and demonstrated financial need through application for a student loan.
Application: Appendix 8 Form (one time)
Canada Student Grant for Services and Equipment for Persons with Disabilities (CSG-DSE)

**Amount:** Up to $20,000 per annum

**Eligibility:** Verified disability and demonstrated financial need through application for a student loan.

**Application:** Appendix 8 Form

**Accessibility Coordinator Involvement:** Requires signature and completion of applicable section of Appendix 8. Accessibility Coordinators encouraged to be involved in the Technology Assessment Plan process with Assistive Technology British Columbia (ATBC)

Disability Assessment Reimbursement (part of CSG-DSE)

**Amount:** Maximum of 100% of the cost of a medical assessment up to $3,500

**Eligibility:** Verified disability

**Application:** Appendix 8 Form

**Special Documentation Requirements:** Attachment of medical assessment and paid receipt.

**Accessibility Coordinator Involvement:** Assisting student with application for reimbursement

Learning Disability Assessment Bursary (LDAB)

**Amount:** Up to $3,500 towards purchase of a psycho-educational assessment

**Eligibility:** Student Loan eligible, in post-secondary program and recommended by Accessibility Coordinator

**Application:** Learning Disability Assessment Bursary Application Form

**Accessibility Coordinator Involvement:** Screening of applicants and administration of program
Centralized Institution Support Programs

Academic Communication Equity (ACE)
Address: British Columbia Institute of Technology
3700 Willingdon Ave., Burnaby, BC V5G 3H2
Website: ACE
Contact Person(s): Deloris “Piper” Piper, Coordinator
Phone: 604-432-8301
E-Mail: dpiper4@bcit.ca
Telus Message Relay Centre: 1-800-855-0511

Academic Communication Equity (ACE) is funded by PSFS and housed at the British Columbia Institute of Technology. The program’s mandate is to promote public post-secondary education that is accessible for students who experience communication challenges (ex: Deaf, Hard of Hearing, Deaf-Blind etc.) attending or planning to attend post-secondary in British Columbia. Supports are provided to accessibility support staff, administrators, staff, and service providers working in post-secondary institutions across BC. The program also offers resources for students who want to explore service options in post-secondary. ACE offers:

- Consultation related to accommodation planning
- Resources on hearing loss and communication access
- Provincial Guidelines and Pay Scales for interpreting and transcribing
- Job descriptions for service providers
- Services such as the Post-Secondary Interpreting Screen and Employment Registry
- Workshops on legal access, accommodation planning, managing human resource issues, skill building for interpreters and transcribers, and strategies that promote classroom access.
ATBC Program (Assistive Technology BC)
Address: Assistive Technology BC
#108 - 1750 W. 75th Avenue
Vancouver, BC
Canada, V6P 6G2
Website: ATBC
Phone: (604) 264-8295
Fax/TTY: (604) 263-2267
General e-mail: info@at-bc.ca

ATBC recognizes that disability reflects diverse characteristics and experiences integral to society. To that end, ATBC collaborates with persons with disabilities and members of the learning and working environments in which they interact, to create usable, equitable, inclusive and sustainable environments through the use of assistive technology.

Technology resources include:
- Technology assessment,
- Consultation
- Provision of assistive technology
- Training and tip sheets on the use of assistive technology
- Repair and trouble-shooting support, and evaluation of new technologies.

ATBC assists with and delivers the following:

**CSG-DSE**
ATBC provides assistive technology assessment services to students and institutions, and is responsible for acquisition, distribution and support of assistive technology acquired under the CSG-DSE.

**Program for Institutional Loans of Adaptive Technology (PILAT)**
The PILAT program is designed to support public post-secondary institutions in meeting their
duty to accommodate students with disabilities through the provision of supplementary assistive technology resources. The program supplements existing institutional resources as extraordinary issues arise through the provision of assistive technology support, training on the use of assistive technology to institutional staff, and bulk pricing for institutional purchases.

Public Post-Secondary Loan Service (PPL)
The PPL program is designed to provide for the loan of assistive technology to students with disabilities in post-secondary who are not able to access other existing support programs (CSG-DSE or APSD).

Center for Accessible Post-Secondary Education Resources (CAPER-BC)
Address: Langara College
100 West 49th Avenue
Vancouver, BC
Canada, V5Y 2Z6
Website: CAPER
Phone: In Vancouver - 604 – 323 – 5639
       Toll-free in B.C. – 1 – 855 – 729 - 2457
Fax: 604 – 323-5544
General e-mail: caperbc@langara.bc.ca

CAPER is a provincial agency, located at Langara College and funded by the PSFS and located at Langara College. CAPER provides supports to post-secondary students with accessibility issues related to resource material formatting. CAPER provides alternate format materials for students including:
• Processing requests for alternate formats;
• Loaning alternate formats from CAPER and partner collections through resource acquisition and sharing;
• Researching and coordinating new technology and product evaluations and implementing efficiency tools,
• Providing information and advisory services for student assignments, research, teaching and learning through the use of alternate formats and assistive technology;
• Training students and staff in the use of alternate formats; and
• Producing accessible formats.
• The most common request is for course text material to be converted into a different format for access purposes.
Appendix I: Accessibility Resources by Institution

British Columbia Institute of Technology

SERVICES: Accessibility Services
http://www.bcit.ca/accessibility/

PROGRAMS:

ADDRESS:

Burnaby Campus (Accessibility Services located at Burnaby Campus) SW1 Room 2360
3700 Willingdon Avenue
Burnaby, BC V5G 3H2
Tel: 604-451-6963 Fax: 604-432-8839

Downtown Campus
555 Seymour Street
Vancouver, BC V6B 3H6

Annacis Island Campus
1608 Cliveden Ave
Delta, BC V3M 6M2

Marine Campus
265 West Esplanade
North Vancouver, BC V7M 1A5

Aerospace Technology Campus
3800 Cessna Drive
Richmond, BC V7B 0A1

PHONE: Burnaby Campus Main Switchboard
Telephone: 604-434-5734
Toll Free: 1-866-434-1610

WEB: http://www.bcit.ca/
TTY/TDD: 604-432-8954
Camosun College

SERVICES: Centre for Accessible Learning Services
http://camosun.ca/services/accessible-learning/

PROGRAMS: Employment Training and Preparation
https://camosun.ca/programs-courses/school-access/employment-training-and-preparation

ADDRESS:
Lansdowne Campus: Centre for Accessible Learning Library
Learning Commons – Rm 152
3100 Foul Bay Road
Victoria, BC V8P 5J2 250-370-3312

Interurban Campus: Centre for Accessible Learning Campus
Centre Bldg.
4461 Interurban Road
Victoria, BC V9E 2C1 250-370-4049

Interurban Campus: ETP Programs
Portable A
4461 Interurban Road
Victoria, BC V9E 2C1
250-370-4941 or 250-370-3839

PHONE: Main Switchboard 250-370-3000
Toll Free: 1-877-554-7555

WEB: http://camosun.ca/
TTY/TDD: Interurban Campus: 250-370-4051
Lansdowne Campus: 250-370-3311

Capilano University

SERVICES: Accessibility Services
ADDRESS:

North Vancouver Campus
2055 Purcell Way
North Vancouver, BC V7J 3H5
Telephone: 604-986-1911
WEB: http://www.capilanou.ca

PROGRAMS: Education & Employment Access

Learn more about Education and Employment Access at www.capilanou.ca/programs--courses/program-profiles/education-and-employment-access-certificate

PROGRAMS: Discover Employability

Learn more about Discover Employability at www.capilanou.ca/programs--courses/program-profiles/discover-employability-certificate

ADDRESS:

North Vancouver Campus
2055 Purcell Way
North Vancouver, BC V7J 3H5
PHONE: School of Access and Academic Preparation (SAAP)
604-983-7578 | awe@capilanou.ca
Coast Mountain College

SERVICES:  Accessibility Services
www.coastmountaincollege.ca/student-services/accessibility-services

PROGRAMS:  Link to Employment and Academic Pathways (LEAP)
www.coastmountaincollege.ca/about-cmtn/department-contacts/LEAP

ADDRESS:

Hazelton Campus
4815 Swannell Drive
Box 338 Hazelton, BC V0J 1Y0
Telephone: 250-842-5291

Masset Campus
Box 559, 2151 Tahayghen
Masset, Haida Gwaii, BC V0T 1M0
Telephone: 250-626-3670

Prince Rupert Campus
353 5th Street
Prince Rupert, BC V8J 3L6
Telephone: 250-624-6054

Smithers Campus
3966 2nd Avenue
Box 3606
Smithers, BC V0J 2N0
Telephone: 250-847-4461

Terrace Campus
5331 McConnell Ave
Terrace, BC V8G 4X2
Telephone: 250-635-6511

PHONE: 1-877-277-2288
WEB: www.coastmountaincollege.ca

College of New Caledonia
SERVICES: Accessibility Services
http://www.cnc.bc.ca

ADDRESS:
Prince George Campus
3330-22nd Avenue
Prince George, BC V2N 1P8
Telephone: 250-562-2131 or Toll Free: 1-800-371-8111

Lakes District Campus
P.O Box 5000
Burns Lake, BC V0J 1E0
Telephone: 250-692-1700 or Toll Free: 1-866-692-1943

Mackenzie Campus
540 Mackenzie Boulevard
Mackenzie, BC V0J 2C0
Telephone: 250-997-7200 or Toll Free: 1-877-997-4333

Nechako Campus
195 1st Street East
Vanderhoof, BC V0J 3A2
Telephone: toll free
18775673270

Quesnel Campus
100 Campus Way
Quesnel, BC V2J 7K1
Telephone: 250-991-7500 or Toll Free: 1-866-680-7550

PHONE: 680-7550
WEB: http://www.cnc.bc.ca/

College of the Rockies

SERVICES: Accessibility Services
http://www.cotr.bc.ca/accessibility/

PROGRAMS: Education and Skills for Employment
http://www.cotr.bc.ca/transitions/

ADDRESS:

Cranbrook Campus
2700 College Way, Box 8500
Cranbrook, BC V1C 5L7
Telephone: 250-489-8243

Creston Campus
301-16th Avenue, PO Box 1978
Creston, BC V0B 1G0
Telephone: 250-428-5332

Fernie Campus
342-3rd Avenue, P.O Box 1770
Ferne, BC V0B 1M0
Telephone: 250-423-4691 or Toll Free: 1-866-423-4691
Golden Campus
1305 South 9th Street, PO Box 376
Golden, BC V0A 1H0
Telephone: 250-344-5901

Invermere Campus
RR #4, #2-1535 14th Street
Invermere, BC V0A 1K4
Telephone: 250-342-3210

Kimberley Campus
1850 Warren Avenue
Kimberley, BC V1A 1S1
Telephone: 250-427-7116

PHONE: Toll Free: 1-877-489-2687
WEB: http://www.cotr.bc.ca/

Douglas College
SERVICES: Accessibility Services
http://www.douglas.bc.ca/services/centre-for-disabilities.html

PROGRAMS Vocation Education and Skills Training

ADDRESS:


Douglas College
P.O Box 2503
New Westminster, BC V3L 5B2

New Westminster Campus
700 Royal Avenue
New Westminster, BC V3M 5Z5

David Lam Campus
1250 Pinetree Way
Coquitlam, BC V3B 7X3

PHONE: Main Switchboard
Telephone: 604-527-5400
WEB: http://www.douglascollege.ca

Emily Carr University of Art + Design
SERVICES: Accessibility Services
https://www.ecuad.ca/student-life/student-services/accessibility-services

PROGRAMS: N/A
ADDRESS: 520 East 1st Avenue
Vancouver, BC V5T 0H2
Telephone: 604-844-3800

PHONE: Toll Free: 1-800-832-7788
WEB: http://www.ecuad.ca/

Justice Institute of British Columbia
SERVICES: Student Services
http://www.jibc.ca/student-services/student-support

PROGRAMS: N/A
ADDRESS: 715 McBride Boulevard, Room CL201
New Westminster BC, V3L 5T4

PHONE: Telephone: 604-528-5884
WEB: http://www.jibc.ca/
TTY/TDD: Telus Relay Service (TTY: 711/ Voice: 1-800-855-0511)
Kwantlen Polytechnic University

SERVICES: Accessibility Services

http://www.kpu.ca/access

PROGRAMS: Employment and Community Studies

https://www.kpu.ca/acp/eacs

ADDRESS:

Surrey Campus
12666 72nd Ave
Surrey, BC V3W 2M8

Civic Plaza Campus
13485 Central Avenue
Surrey, BC V3T 0K2

Richmond Campus
8771 Lansdowne Road
Richmond, BC V6X 3V8

Cloverdale Campus
5500 180 Street
Cloverdale, BC V3S 4K5

Langley Campus
20901 Langley Bypass
Langley, BC V3A 8G9

PHONE: Main Switchboard
604-599-2828

WEB: www.kpu.ca

TTY/TDD: Telus Relay Service (TTY: 711/ Voice: 1-800-855-0511)

Langara College

SERVICES: Accessibility Services

www.langara.ca/accessibility-services

PROGRAMS: N/A

ADDRESS: 100 West 49th Avenue
Vancouver, BC V5Y 2Z6
Nicola Valley Institute of Technology

SERVICES: Services for Students with Disabilities: Student Success Center
https://nvit.ca/services/stdtsuccesscent.htm

Lisa DeWinter
Telephone: 250-378-3312

PROGRAMS: N/A

ADDRESS:
Merritt Campus
4155 Belshaw Street
Merritt, BC V1K 1R1
Telephone: 1-250-378-3300

Vancouver Campus
200-4355 Mathissi Place
Burnaby, BC V5G 4S8
Telephone: 604-602-9555

PHONE: 1-877-682-3300
WEB: http://www.nvit.ca/

North Island College

SERVICES: Department of Accessible Learning Services
https://www.nic.bc.ca/student-services/accessible-learning-services/

PROGRAMS: Employment Transition Program
https://www.nic.bc.ca/programs/access/access-and-learning/accessible-learning/

ADDRESS:
Comox Valley Campus
2300 Ryan Road
Telephone: 250-334-5000

**Campbell River Campus**
1685 South Dogwood Street
Campbell River, BC V9W 8C1
Telephone: 250-923-9700

**Mixalakwila Campus**
3699 Roger Street
Port Alberni, BC V9Y 8E3
Telephone: 250-724-8711
Box 901
9300 Trustee Road
Port Hardy, BC V0N 2P0
Telephone: 250-949-7912

PHONE: Toll Free: 1-800-715-0914
WEB: [http://www.nic.bc.ca/](http://www.nic.bc.ca/)

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**Northern Lights College**

SERVICES: Access Services

PROGRAMS: Career and College Preparation Program

ADDRESS:

**Atlin Campus**

Box 29
Atlin, BC V0W 1A0
Telephone: 250-651-7762

**Chetwynd Campus**

Box 1180
Chetwynd, BC V0C 1J0
Telephone: 250-788-2248

**Dawson Creek Campus**

11401 8th Street
Dawson Creek BC V1G 4G2
Telephone: 250-782-5251

Dease Lake Campus
Lot 10 Commercial Drive, Box 220
Dease Lake, BC V0C 1L0
Telephone: 250-771-5500

Fort Nelson Campus
Box 860
5201 Simpson Trail
Fort Nelson, BC V0C 1R0
Telephone: 250-774-2741

Fort St. John
Box 1000,
9820-120 Avenue,
Fort St. John, BC V1J 6K1
Telephone: 250-785-6981

Tumbler Ridge Campus
180 Southgate
Tumbler Ridge, BC V0C 2W0
Telephone: 250-242-5591

PHONE: 1-866-463-6652
WEB: www.nlc.bc.ca
TTY/TDD: Telus Relay Service (TTY: 711/ Voice: 1-800-855-0511)

Okanagan College

SERVICES: Accessibility Services
http://www.okanagan.bc.ca/Student_Services/students/accessibility-services.html

PROGRAMS: Adult Special Education
http://www.okanagan.bc.ca/Programs/Areas_of_Study/foundational/AdultSpecialEducation.html

ADDRESS:
Salmon Arm
    Box 189
    2552 – 10th Avenue NE (Trans Canada Hwy)
    Salmon Arm, BC V1E 2S4
    250-832-2126

Kalamalka (Vernon) Campus
    7000 College Way
    Vernon, BC V1B 2N5
    250-545-7291

Kelowna Campus
    1000 KLO Road
    Kelowna, BC V1Y 4X8
    250-762-5445

Penticton Campus
    583 Duncan Ave. West
    Penticton, BC V2A 8E1
    250-492-4305

PHONE:  Toll Free:  (In BC – 1-888-638-0058) (Outside BC - 1-877-755-2266)
        Telephone:  250-762-5445  Ext:  4606
WEB:  http://www.okanagan.bc.ca/site15.aspx

Royal Roads University

SERVICES:  Accessibility Services
http://www.royalroads.ca/accessibility-services

PROGRAMS: N/A
ADDRESS: 2005 Sooke Road
Victoria, BC V9B 5Y2
PHONE: Main Reception: 250-391-2511
Toll Free: 1-800-788-8028
WEB: http://www.royalroads.ca
TTY/TDD: 250-391-2600 Ext# 4800

Selkirk College

SERVICES: Accessibility Services
http://selkirk.ca/services/sas/disabilityservices/#d.en.3602

PROGRAMS: Adult Special Education
http://selkirk.ca/programs/abe/ase/

ADDRESS:

Castlegar Campus
301 Frank Beinder Way
Castlegar, BC V1N 4L3
Telephone: 1-888-953-1133 or 250-365-7292

Grand Folks Campus
486 72nd Avenue
Grand Folks, BC V0H 1H0
Telephone: 250-442-2704

Silver King Campus
2001 Silver King Road
Nelson, BC V1L 1C8
Telephone: 1-866-301-6601 or 250-352-6601

Nelson Campus
Tenth Street Campus
820 Tenth Street
Nelson, BC V1L 3C7
Telephone: 1-866-301-6601 or 250-352-6601

**Nelson Campus**
Kootenay School of the Arts (KSA) Campus
606 Victoria Street
Nelson, BC V1L 4K9
Telephone: 1-877-552-2821, 250-352-2821

**Trail Campus**
900 Helena Street
Trail, BC V1R 4S6
Telephone: 250.368.5236

**Kaslo Extension Centre**
421 Front Street
Kaslo, BC V0G 1M0
Telephone: 250-353-2618

**Nakusp Extension Centre**
311 Broadway Street
Nakusp, BC V0G 1R0
Telephone: 250-265-4077

**PHONE:**
Toll Free: 1-866-301-6601 (Nelson)
1-888-953-1133 (Castlegar)

**WEB:**
http://selkirk.ca/

Simon Fraser University

**SERVICES:**
Centre for Accessible Learning
http://students.sfu.ca/accessible-learning

**PROGRAMS:**
N/A

**ADDRESS:**
Centre for Accessible Learning
1250 Maggie Benston Centre
Simon Fraser University
Burnaby BC V5A 1S6
**Thompson Rivers University**

**SERVICES:** Accessibility Services  
On Campus: [www.tru.ca/as.html](http://www.tru.ca/as.html)  
Open Learning: [www.tru.ca/distance/services/disabilities.html](http://www.tru.ca/distance/services/disabilities.html)

**PROGRAMS:** Education and Skills Training Certificate Program  

- Part-Time Life Skills  
  [www.tru.ca/edsw/uprep.html](http://www.tru.ca/edsw/uprep.html)
- Workskills Training Program (Adult Special Education)  

**ADDRESS:**  
Main Campus  
805 TRU Way  
Kamloops, BC V2C 0C8  
Telephone: 1-250-828-5000

Williams Lake Campus  
1250 Western Avenue  
Williams Lake, BC V2G 1H7  
Telephone: 1-250-392-8000  
1-800-663-4936

**PHONE:**  
250-828-5000 (Kamloops and Williams Lake Campuses)  
250-828-5023 (Kamloops and Williams Lake Accessibility Services)  
250-852-7000 (Open Learning Kamloops and International)  
1-800-663-9711 (Open Learning Toll Free Canada)  
1-888-828-6644 (Open Learning Accessibility Services)

**WEB:**  
[http://www.tru.ca/](http://www.tru.ca/)

**TTY/TDD:** Telus Relay Service (TTY to Voice: 711 or: 1-800-972-6509)
Trinity Western University (Private)
SERVICES: Centre for Accessible Learning
ADDRESS: 22500 University Drive Langley, BC V2Y 1Y1
PHONE: 604 513 2121 Ext 3404
WEB: https://www.twu.ca/academics/academic-professional-support/learning-commons

University of British Columbia
SERVICES: Centre for Accessibility
PROGRAMS: N/A
ADDRESS: Centre for Accessibility
1203 – 1874 East Mall
Brock Hall
Vancouver, BC V6T 1Z1
Telephone: 604-822-5844
PHONE: 604-822-5844
WEB: http://students.ubc.ca/access

University of British Columbia - Okanagan
SERVICES: Disability Resource Centre
PROGRAMS: N/A
ADDRESS: University of British Columbia Okanagan
PHONE: 250-807-8053
WEB: https://students.ok.ubc.ca/academic-success/disability-resources/
University of Fraser Valley

SERVICES: Centre for Accessibility Services
http://www.ufv.ca/accessibility/services

PROGRAMS: Workplace Training in Attitudes Skills, and Knowledge (TASK) certificate
https://www.ufv.ca/uup/task/

ADDRESS:

Abbotsford Campus
33844 King Road
Abbotsford, BC V2S 7M8
Telephone: 604-854-4528

Chilliwack Campus
45190 Caen Avenue
Chilliwack, BC V2R 0N3
Telephone: 604-795-2808

Clearbrook Centre
32355 Veterans Way
Abbotsford, BC V2T 0B3
Telephone: 604-851-6324

Trades & Technology Centre
5579 Tyson Road
Chilliwack, BC V2R 0H9
Telephone: 604-504-7441

UFV Hope Centre
1250 7th Avenue
Hope, BC V0X 1L4
Telephone: 604-869-9991

PHONE: 604-869-9991
WEB: http://www.ufv.ca/

Mission Campus at Heritage Park Centre
33700 Prentis Avenue
Mission, BC V2V 7B1
Telephone: 604-557-7603

Trades and Technology Centre
5579 Tyson Road
Chilliwack, BC V2R 0H9
Telephone: 604-847-5448

University of Northern British Columbia

SERVICES: Access Resource Centre
http://www.unbc.ca/arc/

PROGRAMS: N/A

ADDRESS:

Prince George Campus
3333 University Way, Room 5-157
Prince George, BC V2N 4Z9

Northwest Campus
4837 Keith Avenue
Terrace, BC V8G 1K7

Peace River- Liard Campus
Box 1000 9820 120th Ave
Fort St.John, BC V1J 6K1

South Central Campus
S100 100 Campus Way
Quesnel, BC V2J 7K1

PHONE: 250-960-5682 or 1-888-960-5682 (for regional calls)
Toll Free: 1-888-440-3440

WEB: www.unbc.ca/

TTY/TDD:
University of Victoria

SERVICES: Centre for Accessible Learning
https://www.uvic.ca/cal/

PROGRAMS: N/A

ADDRESS: University of Victoria
PO Box 1700 STN CSC
Victoria, BC V8W 2Y2
Physical address:
3800 Finnerty Road
Victoria, BC V8W 2Y2

PHONE: Telephone: 250-472-4947
WEB: http://www.uvic.ca/

Vancouver Community College

SERVICES: Disability Services
https://www.vcc.ca/services/services-for-students/disability-services/

PROGRAMS: Programs for Students with Disabilities
https://www.vcc.ca/programscourses/students-with-disabilities/

ADDRESS:
   Broadway Campus
   1155 East Broadway
   Vancouver, BC V5T 4V5

   Downtown Campus
   250 West Pender Street
   Vancouver, BC V6B 1S9

PHONE: Broadway Campus: Telephone: 604-871-7000
       Downtown Campus: Telephone: 604-871-7000
WEB: http://www.vcc.ca/

Vancouver Island University

SERVICES: Disability Access Services
https://services.viu.ca/disability-access-services

PROGRAMS: Access Programs (Employment & Life Skills Training Program & Employability Skills Program)

http://www.viu.ca/calendar/CareerAcademicPrep/access.asp

ADDRESS:

Nanaimo Campus
900 Fifth Street
Nanaimo, BC V9R
5S5
Telephone: 250-740-6446 or Toll Free: 1-888-920-2221

Cowichan Campus
2011 University Way
Duncan, BC V9L 0C7
Telephone: 250-746-
3509

Parksville-Qualicum Campus
100 Jensen Avenue
East Parksville, BC V9P
2G3 Telephone: 250-
248-2096

Powell River Campus
100-7085 Nootka Street
Powell River, BC V8A 3C6
Telephone: 604-485-2878

PHONE: Nanaimo Campus Toll Free: 1-888-920-
2221 WEB: http://www.viu.ca/index.asp