

# Resource Directory of Accessibility Programs and Services for Students with Disabilities in Public Post-Secondary Institutions

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## Introduction

The Province of British Columbia has declared its commitment to access to education for all students with disabilities. Through the development of policy, procedures and the implementation of programs, the Province has addressed student needs at public post-secondary education institutions through the development of programs making up the Accessibility Supports Framework.

Programs and services for students with disabilities have grown and improved over the past decades. The objective of the Ministry of Advanced Education and Skills Training (AEST) is to ensure that students with disabilities are appropriately represented in the post-secondary population, receive barrier free access to education and acquire the skills and training necessary to transition to the labour market.

Beginning in Program Year 2022/23 eligibility for programs under the Accessibility Supports Framework will include students with a verified Permanent Disability and students with a verified Persistent or Prolonged Disability.

Permanent Disability is defined as:

any impairment, including a physical, mental, intellectual, cognitive, learning, communication or sensory impairment - or a functional limitation - that restricts the ability of a person to perform the daily activities necessary to pursue studies at a post-secondary school level or to participate in the labour force and that is expected to remain with the person for the person's expected life.

Persistent or Prolonged Disability is defined as:

any impairment, including a physical, mental, intellectual, cognitive, learning, communication or sensory impairment - or a functional limitation - that restricts the ability of a person to perform the daily activities necessary to pursue studies at a post-secondary school level or to participate in the labour force and has lasted, or is expected to last, for a period of at least 12 months but is not expected to remain with the person for the person's expected life.

The Resource Directory of Accessibility Programs and Services has been developed in consultation with the Accessibility Services Articulation Committee and is updated on an annual basis. The document is intended to provide information on programs available through the Accessibility Supports Framework and Accessibility Support Service contacts for potential students, their counselors, families, and referral agencies.

The Directory is organized alphabetically by institution, with separate listings of services and programs.

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# Accessibility Support Services for Students with Disabilities Public Post-Secondary Institutions

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The Accessibility Services or Resource Centre is the contact area at post-secondary institutions for students identifying as having a disability and seeking to access Accessibility Support Services. The Accessibility office provides accessible learning, environmental services and supports to students with disabilities through liaison with faculty and other campus offices in a manner that is supportive of the students' educational needs.

The office also collaborates with AEST and external service providers as needed to support students with disabilities. All services and accommodations are assigned based on assessment information provided by medical assessors and the student outlining the nature and extent of their disability and the functional impact(s) it may have in an educational environment. Students are advised to access Accessibility Support Services at their respective institution Accessibility Centre two to four months before starting classes to allow for accommodation planning and preparation.

The following is a general process for the provision of services and supports. More detailed information can be obtained by contacting the Accessibility Office at each institution.

## Introductory Meeting

### Purpose/Outcomes

- To acquire information relevant to assessing educational access needs
- Opportunity for the student and accessibility services staff to build a relationship
- Accessibility Services staff can discuss procedures with students
- Opportunity for the student to articulate their needs
- Discuss accessibility as it relates to educational and physical access
- Discuss and acquire documentation (Colleges and Universities have documentation requirement guidelines)
- Review historical information
- Begin problem solving and planning for supports and services
- Make referrals as needed
- Assistance in the acquisition of financial assistance

- Acquire written consents as needed
- Determine appropriate accommodations: decisions are based on documentation, student reported need, historical information, essential requirements of the course or program, and Institutional Accommodation Policy
- The appropriate level of accommodation is provided to ensure any barriers to education are reduced as much as possible.

## Environmental Accommodations

### Physical

- On campus technological supports
- Room changes
- Ergonomic seating
- Accessible tables and chairs
- Braille/Tactile signage
- Parking
- Technology and equipment support
- Room acoustics

### Attitudinal

- Make the basic environment comfortable and free of discrimination
- Accessibility & Awareness days
- Provide information on discrimination, awareness, referral

## Learning Accommodations

### Academic

- Assistance with college entry
- Priority/early registrations
- Accommodated placements testing
- Funding support: external and internal funding sources,
- Accessible education resource material provision
- Tutoring and academic counseling: internal and external resources
- Communication access services: Interpreting, Typewell, Captioning

- Transitioning planning/supports: Accessibility services staff are responsible for supporting students with entrance and exit transitions. Their role includes liaison with various educational institutions and external agencies (e.g. career agencies).

- Course substitutions
- Reduced course load
- Withdrawals
- Standing deferrals
- Practicum and field placements

#### Classroom

- Note taker
- Priority seating
- Recorded Lectures
- Scribe
- Interpreter/Captioner
- Attendant services
- Adaptive furniture
- Educational accommodations (computer, spell check, calculator)

#### Exams

- Extra time
- Oral
- Reader
- Scribe
- Technology aides
- Separate Space
- Equation / Formula sheet
- One exam per day
- Split exam

## Funding Options

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Financial assistance and assistive equipment/services programs have been established to support students requiring accessibility-related accommodations. This section summarizes these programs. These programs are available to students who have verified their disability as either a Permanent, or a Persistent or Prolonged Disability with StudentAid BC. For more information, please refer to: Ministry of Advanced Education and Skills Training [www.StudentAidBC.ca](http://www.StudentAidBC.ca).

### Assistance Program for Student with Disabilities (APSD)

**Amount:** Up to \$10,000 per annum (\$12,000 if attendant care services required)

**Eligibility:** Verified disability and demonstrated financial need

**Application:** Appendix 8 (Disability Programs Application Form) for post-secondary programs and the APSD Application Form for non post-secondary programs.

**Special Documentation Requirements:** Medical Documentation (if non post-secondary)

**Accessibility Coordinator Involvement:** Administers APSD program

### BC Access Grant for Students with a Disability (BCAG)

**Amount:** Will replace up to \$1,560 per annum of BC Student Loan funding with this non-repayable grant.

**Eligibility:** Verified disability and demonstrated financial need through application for a student loan.

**Application:** Appendix 8 Form (one time)

### BC Access Grant for Deaf Students (BCAG-DS)

**Amount:** Up to \$30,000 per annum

**Eligibility:** Verified hearing disability, student loan eligible and attending Gallaudet University or Rochester Technical Institute.

**Application:** Appendix 8 Form (one time)



### BC Supplementary Bursary for Students with Disabilities (SBSD)

**Amount:** Up to \$400 per annum for Part-Time Students

Up to \$800 per annum for Full-Time Students

**Eligibility:** Verified disability and demonstrated financial need through application for a student loan

**Application:** Appendix 8 Form (one time)

### Canada Student Grant for Persons with Disabilities (CSG-PD)

**Amount:** \$2,000 per annum

**Eligibility:** Verified disability and demonstrated financial need through application for a student loan.

**Application:** Appendix 8 Form (one time)

### Canada Student Grant for Services and Equipment for Persons with Disabilities (CSG-DSE)

**Amount:** Up to \$20,000 per annum

**Eligibility:** Verified disability and demonstrated financial need through application for a student loan.

**Application:** Appendix 8 Form

**Accessibility Coordinator Involvement:** Requires signature and completion of applicable section of Appendix 8. Accessibility Coordinators encouraged to be involved in the Technology Assessment Plan process with Assistive Technology British Columbia (ATBC)

### Psycho-Educational (Learning Disability) Assessment Reimbursement (part of CSG-DSE)

**Amount:** Maximum of 100% up to \$3,500

**Eligibility:** Verified disability

**Application:** Appendix 8 Form

**Special Documentation Requirements:** Attachment of Psycho-ed Assessment and findings

**Accessibility Coordinator Involvement:** Explaining program. May need to provide a letter explaining services received by the student.

### Learning Disability Assessment Bursary (LDAB)

**Amount:** Up to \$1,800 towards purchase of a psycho-educational assessment

**Eligibility:** Student Loan eligible, in post-secondary program and recommended by Accessibility Coordinator

**Application:** Learning Disability Assessment Bursary Application Form

**Accessibility Coordinator Involvement:** Administers the program and screens applicants

## Provincial Post-Secondary Resources

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### Academic Communication Equity (ACE)

Address: British Columbia Institute of Technology  
3700 Willingdon Ave., Burnaby, BC V5G 3H2

Website: <http://www.bcit.ca/drc/pcas/>

Contact Person(s): Deloris "Piper" Piper, Coordinator

Phone: 604-432-8301

E-Mail: [dpiper4@bcit.ca](mailto:dpiper4@bcit.ca)

Telus Message Relay Centre: 1-800-855-0511

Academic Communication Equity (ACE) is funded by AEST and housed at the British Columbia Institute of Technology (BCIT). The program's mandate is to promote public post-secondary education that is accessible for students who are deaf, hard of hearing or deaf-blind and attending or planning to attend college or university in British Columbia (BC).

Supports are provided to accessibility coordinators, administrators, staff, and service providers working in post-secondary institutions across BC. The program also offers resources for students who want to explore service options in post-secondary. ACE offers:

- Consultation related to accommodation planning
- Resources on hearing loss and disability access
- Provincial Guidelines and Pay Scales for interpreting and transcribing
- Job descriptions for service providers
- Services such as the Post-Secondary Interpreting Screen and Employment Registry (Jobline)
- Workshops on legal access, accommodation planning, managing human resource issues, skill building for interpreters and transcribers, and strategies that promote classroom access.

## ATBC Program (Assistive Technology-BC)

Address: Assistive Technology BC  
#108 - 1750 W. 75th Avenue  
Vancouver, BC  
Canada, V6P 6G2

Website: <http://www.at-bc.ca/>

Phone: (604) 264-8295

Fax/TTY: (604) 263-2267

General e-mail: [info@at-bc.ca](mailto:info@at-bc.ca)

ATBC recognizes that disability reflects diverse characteristics and experiences integral to society. To that end, ATBC collaborates with persons with disabilities and members of the learning and working environments in which they interact, to create usable, equitable, inclusive and sustainable environments through the use of assistive technology.

### Technology resources include:

- Technology assessment,
- Consultation
- Provision of assistive technology
- Training and tip sheets on the use of assistive technology
- Repair and trouble-shooting support, and evaluation of new technologies.

### Technology Programs Managed by ATBC includes:

#### ➤ **Canada Student Grant for Services and Equipment for Persons with Disabilities (CSG-DSE)**

This grant is designed to help students overcome educational barriers resulting from a disability. Eligible students may apply to receive a non-repayable Grant (for up to \$20,000 per program year) for assistive technology to help access public or private post-secondary institutions. Referral source: Public post-secondary accessibility coordinator or advisor.

#### ➤ **Program for Institutional Loans of Adaptive Technology (PILAT)**

The PILAT program is designed to support public post-secondary institutions in meeting their

duty to accommodate students with disabilities through the provision of supplementary assistive technology resources. The program supplements existing institutional resources as extraordinary issues arise through the provision of assistive technology support, training on the use of assistive technology to institutional staff, and bulk pricing for institutional purchases.

➤ **Public Post-Secondary Loan Service (PPL)**

The PPL program is designed to provide for the loan of assistive technology to students with disabilities in post-secondary who are not able to access other existing support programs (CSG-DSE or APSD).

## **Center for Accessible Post-Secondary Education Resources (CAPER-BC)**

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Address:                   Langara College  
                                  100 West 49<sup>th</sup> Avenue  
                                  Vancouver, BC  
                                  Canada, V5Y 2Z6

Website:                 <http://caperbc.ca/>

Phone:                    In Vancouver - 604 – 323 – 5639  
                                  Toll-free in B.C. – 1 – 855 – 729 - 2457

Fax:                       604 – 323-5544

General e-mail:         [caperbc@langara.bc.ca](mailto:caperbc@langara.bc.ca)

CAPER is a provincial agency, located at Langara College and funded by the AEST and located at Langara College. CAPER provides supports to post-secondary students with accessibility issues related to resource material formatting. CAPER provides alternate format materials for students including:

- Processing requests for alternate formats;
- Loaning alternate formats from CAPER and partner collections through resource acquisition and sharing;
- Researching and coordinating new technology and product evaluations and implementing efficiency tools,

- Providing information and advisory services for student assignments, research, teaching and learning through the use of alternate formats and assistive technology;
- Training students and staff in the use of alternate formats; and
- Producing accessible formats.
- The most common request is for course text material to be converted into a different format for access purposes.

## Appendix I: Accessibility Resources by Institution

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### British Columbia Institute of Technology

SERVICES: Accessibility Services  
<http://www.bcit.ca/accessibility/>

PROGRAMS: N/A

ADDRESS:

Burnaby Campus (DRC located at Burnaby Campus)

SW1 Room 2360

3700 Willingdon Avenue

Burnaby, BC V5G 3H2

Tel: 604-451-6963 Fax: 604-432-8839

Downtown Campus

555 Seymour Street

Vancouver, BC V6B 3H6

Annacis Island Campus

1608 Cliveden Ave

Delta, BC V3M 6M2

Marine Campus

265 West Esplanade

North Vancouver, BC V7M 1A5

Aerospace Technology Campus

3800 Cessna Drive

Richmond, BC V7B 0A1

PHONE: Burnaby Campus Main Switchboard

Telephone: 604-434-5734

Toll Free: 1-866-434-1610

WEB: <http://www.bcit.ca/>

TTY/TDD: 604-432-8954

## **Camosun College**

SERVICES: Centre for Accessible Learning Services

<http://camosun.ca/services/accessible-learning/>

PROGRAMS: Employment Training and Preparation

<http://camosun.ca/learn/programs/etp/index.html>

ADDRESS:

Lansdowne Campus: Centre for Accessible Learning  
Library Learning Commons – Rm 152

3100 Foul Bay Road

Victoria, BC V8P 5J2

250-370-3312

Interurban Campus: Centre for Accessible Learning  
Campus Centre Bldg.

4461 Interurban Road

Victoria, BC V9E 2C1

250-370-4049

Interurban Campus: ETP Programs

4461 Interurban Road

Victoria, BC V9E 2C1

250-370-4941 or 250-370-3845

Fax: 250-370-3750 attn. Jody Isaac, ETP Department

PHONE: Main Switchboard 250-370-3000

Toll Free: 1-877-554-7555

WEB: <http://camosun.ca/>

TTY/TDD: Interurban Campus: 250-370-4051

Lansdowne Campus: 250-370-3311

## **Capilano University**

SERVICES: Accessibility Services

<http://www.capilanou.ca/services/accessibility.html>

PROGRAMS: Education & Employment Access

<https://www.capilanou.ca/programs--courses/program-profiles/education-and-employment-access-certificate/>

Educational & Employment Access

Employment and Access Program

<https://www.capilanou.ca/access/Education-Employment/>

ADDRESS:

North Vancouver Campus

2055 Purcell Way

North Vancouver, BC V7J 3H5

Telephone: 604-986-1911

Fax: 604-984-4985

Sunshine Coast Campus

P.O Box 1609

5627 Inlet Avenue

Sechelt, BC V0N 3A0

Telephone: 604-885-9310 or Toll Free: 604-986-1911 ext 5900

Fax: 604-885-9350

PHONE: University Switchboard

604-986-1911

WEB: <http://www.capilanou.ca>

## Coast Mountain College

SERVICES: Accessibility Services

[www.coastmountaincollege.ca/student-services/accessibility-services](http://www.coastmountaincollege.ca/student-services/accessibility-services)

PROGRAMS: Link to Employment and Academic Pathways (LEAP)

[www.coastmountaincollege.ca/about-cmtcn/departments-contacts/LEAP](http://www.coastmountaincollege.ca/about-cmtcn/departments-contacts/LEAP)

ADDRESS:

Hazelton Campus

4815 Swannell Drive

Box 338 Hazelton, BC V0J 1Y0

Telephone: 250-842-5291

Masset Campus



Box 559, 2151 Tahayghen  
Masset, Haida Gwaii, BC V0T 1M0  
Telephone: 250-626-3670

#### Prince Rupert Campus

353 5th Street  
Prince Rupert, BC V8J 3L6  
Telephone: 250-624-6054

#### Smithers Campus

3966 2nd Avenue  
Box 3606  
Smithers, BC V0J 2N0  
Telephone: 250-847-4461

#### Terrace Campus

5331 McConnell Ave  
Terrace, BC V8G 4X2  
Telephone: 250-635-6511

PHONE: 1-877-277-2288

WEB: [www.coastmountaincollege.ca](http://www.coastmountaincollege.ca)

### College of New Caledonia

SERVICES: Accessibility Services

<http://www.cnc.bc.ca>

ADDRESS:

#### Prince George Campus

3330-22nd Avenue  
Prince George, BC V2N 1P8  
Telephone: 250-562-2131 or Toll Free: 1-800-371-8111

#### Lakes District Campus

P.O Box 5000  
Burns Lake, BC V0J 1E0  
Telephone: 250-692-1715 or Toll Free: 1-866-692-1943

#### Mackenzie Campus

P.O Box 2110

Mackenzie, BC V0J 2C0

Telephone: 250-997-7200 or Toll Free: 1-877-997-4333

#### Nechako Campus

3231 Hospital Road

Vanderhoof, BC V0J 3A2

Telephone: 250-567-3200

#### Quesnel Campus

100 Campus Way

Quesnel, BC V2J 7K1

Telephone: 250-991-7500 or Toll Free: 1-866-680-7550

PHONE: 1-800-371-8111

WEB: <http://www.cnc.bc.ca/>

## College of the Rockies

SERVICES: Accessibility Services

<http://www.cotr.bc.ca/accessibility/>

PROGRAMS: Education and Skills for Employment

<http://www.cotr.bc.ca/transitions/>

ADDRESS:

#### Cranbrook Campus

2700 College Way, Box 8500

Cranbrook, BC V1C 5L7

Telephone: 250-489-8243

#### Creston Campus

301-16th Avenue, PO Box 1978

Creston, BC V0B 1G0

Telephone: 250-428-5332

#### Fernie Campus

342-3rd Avenue, P.O Box 1770

Ferne, BC V0B 1M0

Telephone: 250-423-4691 or Toll Free: 1-866-423-4691

### Golden Campus

1305 South 9th Street, PO Box 376

Golden, BC V0A 1H0

Telephone: 250-344-5901

### Invermere Campus

RR #4, #2-1535 14th Street

Invermere, BC V0A 1K4

Telephone: 250-342-3210

### Kimberley Campus

1850 Warren Avenue

Kimberley, BC V1A 1S1

Telephone: 250-427-7116

PHONE: Toll Free: 1-877-489-2687

WEB: <http://www.cotr.bc.ca/>

## Douglas College

SERVICES: Accessibility Services

<http://www.douglas.bc.ca/services/centre-for-disabilities.html>

PROGRAMS Consumer and Job Preparation

<http://www.douglas.bc.ca/calendar/programs/pconjobp.html>

Career and Employment Preparation

<http://www.douglas.bc.ca/calendar/programs/pcepad.html>

Basic Occupational Education

<http://www.douglas.bc.ca/calendar/programs/pboe.html>

Light Warehouse Training Program

<http://www.douglas.bc.ca/programs/basic-occupational-education/lightwarehouse.html>

Customer Service and Cashier Training Program

<http://www.douglas.bc.ca/programs/basic-occupational-education/customer.html>

ADDRESS:

## Douglas College

P.O Box 2503

New Westminster, BC V3L 5B2

## New Westminster Campus

700 Royal Avenue

New Westminster, BC V3M 5Z5

## David Lam Campus

1250 Pinetree Way

Coquitlam, BC V3B 7X3

PHONE: Main Switchboard

Telephone: 604-527-5400

WEB: <http://www.douglas.bc.ca/home.html>

## Emily Carr University of Art + Design

SERVICES: Accessibility Services

<https://www.connect.ecuad.ca/student-services/accessibility>

PROGRAMS: N/A

ADDRESS: 520 East 1<sup>st</sup> Avenue

Vancouver, BC V5T 0H2

Telephone: 604-844-3800

PHONE: Toll Free: 1-800-832-7788

WEB: <http://www.ecuad.ca/>

## Justice Institute of British Columbia

SERVICES: Student Services

<http://www.jibc.ca/student-services/student-support>

PROGRAMS: N/A

ADDRESS: 715 McBride Boulevard, Room CL201

New Westminster BC, V3L 5T4

PHONE: Telephone: 604-528-5884

WEB: <http://www.jibc.ca/>

TTY/TDD: Telus Relay Service (TTY: 711/ Voice: 1-800-855-0511)

## **Kwantlen Polytechnic University**

SERVICES: Accessibility Services  
<http://www.kpu.ca/access>

PROGRAMS: Access Program for People with Disabilities  
<http://www.kpu.ca/aca/appd>

### ADDRESS:

#### Surrey Campus

12666 72nd Ave  
Surrey, BC V3W 2M8

#### Civic Plaza Campus

13485 Central Avenue  
Surrey, BC V3T 0K2

#### Richmond Campus

8771 Lansdowne Road  
Richmond, BC V6X 3V8

#### Cloverdale Campus

5500 180 Street  
Cloverdale, BC V3S 4K5

#### Langley Campus

20901 Langley Bypass  
Langley, BC V3A 8G9

PHONE: Main Switchboard  
604-599-2828

WEB: [www.kpu.ca](http://www.kpu.ca)

TTY/TDD: Telus Relay Service (TTY: 711/ Voice: 1-800-855-0511)

## **Langara College**

SERVICES: Accessibility Services  
[www.langara.ca/accessibility-services](http://www.langara.ca/accessibility-services)

PROGRAMS: N/A

ADDRESS: 100 West 49th Avenue  
Vancouver, BC V5Y 2Z6

PHONE: Telephone: 604-323-5509  
GENERAL EMAIL: [accessibilityservices@langara.ca](mailto:accessibilityservices@langara.ca)  
WEB: <http://www.langara.ca>

## **Nicola Valley Institute of Technology**

SERVICES: Services for Students with Disabilities  
<http://www.nvit.ca/financialaidservicesforstudentswithdisabilities.html>

Anna Brown  
Telephone: 250-378-3361

PROGRAMS: N/A

ADDRESS:

### **Merritt Campus**

4155 Belshaw Street  
Merritt, BC V1K 1R1  
Telephone: 1-250-378-3300

### **Vancouver Campus**

200-4355 Mathissi Place  
Burnaby, BC V5G 4S8  
Telephone: 604-602-9555

PHONE: 1-877-682-3300

WEB: <http://www.nvit.ca/>

## **North Island College**

SERVICES: Department of Accessible Learning Services  
<https://www.nic.bc.ca/student-services/accessible-learning-services/>

PROGRAMS: Employment Transition Program  
[http://www.nic.bc.ca/calendar/access\\_for\\_students\\_with\\_disabilities/](http://www.nic.bc.ca/calendar/access_for_students_with_disabilities/)

ADDRESS:

### **Comox Valley Campus**

2300 Ryan Road  
Courtenay, BC V9N 8N6

Telephone: 250-334-5000

### Campbell River Campus

1685 South Dogwood Street  
Campbell River, BC V9W 8C1

Telephone: 250-923-9700

### Mixalakwa Campus

3699 Roger Street  
Port Alberni, BC V9Y 8E3  
Telephone: 250-724-8711

Box 901

9300 Trustee Road  
Port Hardy, BC V0N 2P0

Telephone: 250-949-7912

PHONE: Toll Free: 1-800-715-0914

WEB: <http://www.nic.bc.ca/>

## Northern Lights College

SERVICES: Access Services

PROGRAMS: Career and College Preparation Program

ADDRESS:

### Atlin Campus

Box 29

Atlin, BC V0W 1A0

Telephone: 250-651-7762

### Chetwynd Campus

Box 1180

Chetwynd, BC V0C 1J0

Telephone: 250-788-2248

### Dawson Creek Campus

11401 8th Street

Dawson Creek BC V1G 4G2

Telephone: 250-782-5251

#### Dease Lake Campus

Lot 10 Commercial Drive, Box 220

Dease Lake, BC V0C 1L0

Telephone: 250-771-5500

#### Fort Nelson Campus

Box 860

5201 Simpson Trail

Fort Nelson, BC V0C 1R0

Telephone: 250-774-2741

#### Fort St. John

Box 1000,

9820-120 Avenue,

Fort St. John, BC V1J 6K1

Telephone: 250-785-6981

#### Tumbler Ridge Campus

180 Southgate

Tumbler Ridge, BC V0C 2W0

Telephone: 250-242-5591

PHONE: 1-866-463-6652

WEB: [www.nlc.bc.ca](http://www.nlc.bc.ca)

TTY/TDD: Telus Relay Service (TTY: 711/ Voice: 1-800-855-0511)

## Okanagan College

SERVICES: Accessibility Services

[http://www.okanagan.bc.ca/Student\\_Services/students/accessibility-services.html](http://www.okanagan.bc.ca/Student_Services/students/accessibility-services.html)

PROGRAMS: Adult Special Education

[http://www.okanagan.bc.ca/Programs/Areas\\_of\\_Study/foundational/AdultSpecial\\_Education.html](http://www.okanagan.bc.ca/Programs/Areas_of_Study/foundational/AdultSpecial_Education.html)

ADDRESS:



## Salmon Arm

Box 189  
2552 – 10<sup>th</sup> Avenue NE (Trans Canada Hwy)  
Salmon Arm, BC V1E 2S4  
250-832-2126

## Kalamalka (Vernon) Campus

7000 College Way  
Vernon, BC V1B 2N5  
250-545-7291

## Kelowna Campus

1000 KLO Road  
Kelowna, BC V1Y 4X8  
250-762-5445

## Penticton Campus

583 Duncan Ave. West  
Penticton, BC V2A 8E1  
250-492-4305

PHONE: Toll Free: (In BC – 1-888-638-0058) (Outside BC - 1-877-755-2266)  
Telephone: 250-762-5445 Ext: 4606

WEB: <http://www.okanagan.bc.ca/site15.aspx>

## Quest University Canada

SERVICES: Accessibility, Equity and Career Services

PROGRAMS:

ADDRESS: 3200 University Boulevard  
Squamish, BC V8B 0N8

PHONE: 604-898-8057

WEB: <https://questu.ca/>

## Royal Roads University

SERVICES: Accessibility Services

<http://www.royalroads.ca/accessibility-services>

PROGRAMS: N/A

ADDRESS: 2005 Sooke Road  
Victoria, BC V9B 5Y2

PHONE: Main Reception: 250-391-2511  
Toll Free: 1-800-788-8028

WEB: <http://www.royalroads.ca>

TTY/TDD: 250-391-2600 Ext# 4800

## Selkirk College

SERVICES: Accessibility Services

<http://selkirk.ca/services/sas/disabilityservices/#d.en.3602>

PROGRAMS: Adult Special Education

<http://selkirk.ca/programs/abe/ase/>

ADDRESS:

### Castlegar Campus

301 Frank Beinder Way  
Castlegar, BC V1N 4L3  
Telephone: 1-888-953-1133 or 250-365-7292

### Grand Folks Campus

486 72nd Avenue  
Grand Folks, BC V0H 1H0  
Telephone: 250-442-2704

### Silver King Campus

2001 Silver King Road  
Nelson, BC V1L 1C8  
Telephone: 1-866-301-6601 or 250-352-6601

### Nelson Campus

Tenth Street Campus  
820 Tenth Street  
Nelson, BC V1L 3C7

Telephone: 1-866-301-6601 or 250-352-6601

### Nelson Campus

Kootenay School of the Arts (KSA) Campus

606 Victoria Street

Nelson, BC V1L 4K9

Telephone: 1-877-552-2821, 250-352-2821

### Trail Campus

900 Helena Street

Trail, BC V1R 4S6

Telephone: 250.368.5236

### Kaslo Extension Centre

421 Front Street

Kaslo, BC V0G 1M0

Telephone: 250-353-2618

### Nakusp Extension Centre

311 Broadway Street

Nakusp, BC V0G 1R0

Telephone: 250-265-4077

PHONE: Toll Free: 1-866-301-6601 (Nelson)

1-888-953-1133 (Castlegar)

WEB: <http://selkirk.ca/>

## Simon Fraser University

SERVICES: Centre for Accessible Learning

<http://students.sfu.ca/accessible-learning>

PROGRAMS: N/A

ADDRESS:

Centre for Accessible Learning

1250 Maggie Benston Centre

Simon Fraser University

Burnaby BC V5A 1S6

Telephone: 778-782-3112

PHONE: 778-782-3112

WEB: <http://www.sfu.ca/>

## Thompson Rivers University

SERVICES: Accessibility Services

On Campus: [www.tru.ca/as.html](http://www.tru.ca/as.html)

Open Learning: [www.tru.ca/distance/services/disabilities.html](http://www.tru.ca/distance/services/disabilities.html)

PROGRAMS: Education and Skills Training Certificate Program

<http://www.tru.ca/programs/catalogue/education-and-skills-training-certificate.html>

Part-Time Life Skills

[www.tru.ca/edsw/uprep.html](http://www.tru.ca/edsw/uprep.html)

Workskills Training Program (Adult Special Education)

<http://www.tru.ca/williamslake/programs/developmental.html>

ADDRESS:

### Main Campus

805 TRU Way

Kamloops, BC V2C 0C8

Telephone: 1-250-828-5000

### Williams Lake Campus

1250 Western Avenue

Williams Lake, BC V2G 1H7

Telephone: 1-250-392-8000

1-800-663-4936

PHONE: 250-828-5000 (Kamloops and Williams Lake Campuses)

250-828-5023 (Kamloops and Williams Lake Accessibility Services)

250-852-7000 (Open Learning Kamloops and International)

1-800-663-9711 (Open Learning Toll Free Canada)

1-888-828-6644 (Open Learning Accessibility Services)

WEB: <http://www.tru.ca/>

TTY/TDD: Telus Relay Service (TTY to Voice: 711 or: 1-800-972-6509)

### Trinity Western University (Private)

SERVICES: Equity of Access Office

ADDRESS:

7600 Glover Road

Langley, BC V2Y 1Y1

PHONE: 604 513 2121 Ext 3404

WEB: <https://www.twu.ca/life/wellness/learningresources/disabilities-and-equity-of-access/>

### University of British Columbia

SERVICES: Centre for Accessibility

<https://students.ubc.ca/accessibility>

PROGRAMS: N/A

ADDRESS:

Centre for Accessibility

1203 – 1874 East Mall

Brock Hall

Vancouver, BC V6T 1Z1

Telephone: 604-822-5844

PHONE: 604-822-5844

WEB: <http://students.ubc.ca/access>

### University of British Columbia - Okanagan

SERVICES: Accessibility Resource Centre

<http://students.ok.ubc.ca/drc/welcome.html>

PROGRAMS: N/A

ADDRESS: University of British Columbia Okanagan

PHONE: 250-807-8053

WEB: <http://students.ok.ubc.ca/drc/welcome.html>

## University of Fraser Valley

SERVICES: Centre for Accessibility Services  
<http://www.ufv.ca/accessibility/services>

PROGRAMS: Workplace Training in Attitudes Skills, and Knowledge (TASK) certificate  
<https://www.ufv.ca/uup/task/>

### ADDRESS:

#### Abbotsford Campus

33844 King Road  
Abbotsford, BC V2S 7M8  
Telephone: 604-854-4528

#### Chilliwack Campus

45190 Caen Avenue  
Chilliwack, BC V2R 0N3  
Telephone: 604-795-2808

#### Clearbrook Centre

32355 Veterans Way  
Abbotsford, BC V2T 0B3  
Telephone: 604-851-6324

#### Trades & Technology Centre

5579 Tyson Road  
Chilliwack, BC V2R 0H9  
Telephone: 604-504-7441

#### UFV Hope Centre

1250 7th Avenue  
Hope, BC V0X 1L4  
Telephone: 604-869-9991

PHONE: 604-869-9991

WEB: <http://www.ufv.ca/>

#### Mission Campus at Heritage Park Centre

33700 Prentis Avenue  
Mission, BC V2V 7B1

Telephone: 604-557-7603  
Trades and Technology Centre  
5579 Tyson Road  
Chilliwack, BC V2R 0H9  
Telephone: 604-847-5448

## University of Northern British Columbia

SERVICES: Access Resource Centre

<http://www.unbc.ca/arc/>

PROGRAMS: N/A

ADDRESS:

### Prince George Campus

3333 University Way, Room 10-1048  
Prince George, BC V2N 4Z9

### Northwest Campus

4837 Keith Avenue  
Terrace, BC V8G 1K7

### Prince Rupert Campus

353 5th Street  
Prince Rupert, BC V8J 3L5

### Peace River- Liard Campus

Box 1000 9820 120th Ave  
Fort St. John, BC V1J 6K1

### South Central Campus

S100 100 Campus Way  
Quesnel, BC V2J 7K1

PHONE: 250-960-5682 or 1-888-960-5682 (for regional calls)

Toll Free: 1-888-440-3440

WEB: [www.unbc.ca/](http://www.unbc.ca/)

TTY/TDD:

## University of Victoria

SERVICES: Centre for Accessible Learning  
<https://www.uvic.ca/services/cal/>

PROGRAMS: N/A

ADDRESS: University of Victoria  
PO Box 1700 STN CSC  
Victoria, BC V8W 2Y2  
Physical address:  
3800 Finnerty Road  
Victoria, BC V8W 2Y2

PHONE: Telephone: 250-472-4947

WEB: <http://www.uvic.ca/>

## Vancouver Community College

SERVICES: Accessibility Services  
<https://www.vcc.ca/services/services-for-students/disability-services/>

PROGRAMS: Programs for Students with Disabilities  
<https://www.vcc.ca/programscourses/program-areas/students-with-disabilities/>

ADDRESS:

### Broadway Campus

1155 East Broadway  
Vancouver, BC V5T 4V5

### Downtown Campus

250 West Pender Street  
Vancouver, BC V6B 1S9

PHONE: Broadway Campus: Telephone: 604-871-7000 Option 2

Downtown Campus: Telephone: 604-871-7000 Option 2

WEB: <http://www.vcc.ca/>

## Vancouver Island University

SERVICES: Disability Access Services



<https://services.viu.ca/disability-access-services>

PROGRAMS: Access Programs (Employment & Life Skills Training Program & Employability Skills Program)

<http://www.viu.ca/calendar/CareerAcademicPrep/access.asp>

ADDRESS:

**Nanaimo Campus**

900 Fifth Street

Nanaimo, BC V9R 5S5

Telephone: 250-740-6446 or Toll Free: 1-888-920-2221

**Cowichan Campus**

2011 University Way

Duncan, BC V9L 0C7

Telephone: 250-746-3509

**Parksville-Qualicum Campus**

100 Jensen Avenue East

Parksville, BC V9P 2G3

Telephone: 250-248-2096

**Powell River Campus**

100-7085 Nootka Street

Powell River, BC V8A 3C6

Telephone: 604-485-2878

PHONE: Nanaimo Campus Toll Free: 1-888-920-2221

WEB: <http://www.viu.ca/index.asp>