

Enclosed is your Master Student Financial Assistance Agreement (MSFAA).

The MSFAA is important to ensure the accurate and prompt disbursement of your student financial assistance. Take the MSFAA to a designated Canada Post outlet, along with:

1. Your social insurance number card/letter;
2. Official government-issued photo identification; and,
3. A void cheque. If you do not have a cheque, take the MSFAA to your financial institution for completion of the electronic funds transfer section of the MSFAA.

For a list of designated Canada Post outlets, visit CanLearn.ca or call 1-888-815-4514.

- The MSFAA must be taken to a designated Canada Post outlet, who will confirm your identity and forward the MSFAA to the National Student Loans Service Centre (NSLSC) for processing.
- This agreement must be received at the NSLSC at least two weeks before your study period ends.
- If you delay submitting it, you may not receive your funding.

If you are studying outside of Canada you can mail your completed MSFAA directly to the National Student Loans Service Centre with two copies of ID and a personalized void cheque.

What happens next?

Once your master loan agreement is processed, StudentAid BC will need to confirm your enrolment.

- If your institution confirms enrolment electronically with StudentAid BC, your institution will be requested to confirm your enrolment. Your institution may request that some or all of the funds be paid directly to them to cover your academic fees. All public post-secondary institutions in B.C., most B.C. private post-secondary institutions and many post-secondary institutions outside of B.C. within Canada confirm enrolment electronically with StudentAid BC.
- If your institution does not confirm enrolment electronically, StudentAid BC will mail a confirmation of enrolment form to your institution and your institution will return it to StudentAid BC. Your institution may request that some or all of the funds be paid directly to them to cover your academic fees.
- If your institution is outside of Canada, the confirmation of enrolment form will be sent to your mailing address. Take the confirmation of enrolment form to the registrar's office at your institution. Your institution will then return the confirmation of enrolment form to StudentAid BC. Your institution may ask that some or all of the funds be paid directly to them to cover your academic fees.

When your enrolment is confirmed, StudentAid BC will notify the National Student Loans Service Centre and request that your remaining funds be deposited electronically into the account at your financial institution that you indicated on the MSFAA. Funds will be deposited on or after the first day of classes.

Questions?

StudentAid BC 1-800-561-1818
National Student Loans Service Centre: 1-888-815-4514